

What will be the Influences on Technical Training in 2030?

- Sales flat generally, but not in some vehicle types
- Electrification will be big (safety training)
- Autonomy
- Network cars (Level 3)
- May be jobs that we don't have yet (engineer types—tech will need to write code)
- Diagnosis procedures shift – usage of virtual reality
- Shift back to more traditional training centers/equipment
- Cybersecurity – keeping vehicle system separate from others to hacking
- Sensor systems – collision repair will need attention to sensors
- Grow specialized technicians who may be diagnosing remotely
- Letting consumers understand they need experts diagnosing/repairing their vehicle
- International and domestic regulations
- Customers' understanding of how the vehicle works is lacking, so service advisors must educate
- Recall compliance training
- Younger age group – learning styles/learning disabilities – reading can be a problem – technology can help with this
- User generated content (training on demand, YouTube, etc.) Need to be careful to state what is true/quality

- Need to bring better educated people into industry with prerequisite skills and knowledge
- What do we need to provide to the end user?
- Technician is only as good as the employer's investment in them
- Targeted content; content sharing among companies?
- Career path
- Much legacy knowledge and technology do not port over to newer systems
- Be more involved in schools and ASE Education Foundation