

Q30 General comments related to this ATMC survey:

Answered: 768 Skipped: 3,504

ATMC 2020 Training Benchmarks Survey for Auto and Truck Service Professionals

#	RESPONSES	DATE
1	<p>Very long "comment" but thought might help if I describe my most likely common situation for survey purposes. I am naturally a hands-on learner and enjoyed going to classes and the hands-on labs twice a week attending Auto Tech program at local community college. But now Covid-19 has made it difficult to learn automotive & not very fulfilling to do virtual classes and its much harder for me to get home after work where my family is waiting for me, and to have to try to do my classes at home with my family also right there. I would rather drive straight from work to class in evenings and be in the classroom and actual labs where I can enjoy and learn and concentrate solely on the class and lab instead of trying to handle work all day, then come home to try to do a class meeting w/no interaction, no hands-on & family in other room waiting to see me. The atmosphere at home not so great for "class" time. I realize thats just the way it is right now and I am thankful that I have been working in independent auto garages & getting real-life experience. I work full-time so can only attend 2 classes/semester so it has taken a very long time to get even close to obtaining Auto Tech certificate. I have completed 6 of the 12 classes required including a Hybrid and Advanced Electrical elective to receive certification for General Auto Tech. This took 3 semesters (almost 2 yrs) with still 6 more classes left to complete. The time that will take is a bit discouraging and the college does not provide the option of having every class available in both the spring and the fall and also in the evening, making it extremely difficult to complete the Auto Tech program in a decent amount of time. To make things worse, once you are half-way thru the program I am in, you find that you cannot keep moving thru it and hit a wall each semester due to unavailability in both the Fall and Spring for each class required which also makes it almost impossible to figure out how to plan out your course to completion of certificate and have a completion time goal unless you dont have to work. Shouldnt every community colleges Auto Program make every class available every semester even if not a completely full class AND also in evenings so working students can complete the program asap instead of having to take almost 4yrs to complete a certification? I have a great job in an auto garage and have been working on cars as my job for about 2 years. Nothing beats that and I love it! And now I would like to start earning ASE certification and begin taking the required A1-A8 tests. Thankful for the option of being able to take classes, work in a garage and also work thru the tests required for ASE certification. It is hard to tell which will come first. Auto Tech Certificate from community college completed or ASE tests completed and passed? One day at a time....will use this semester off from classes to work on some ASE testing, starting with the G1 test.</p>	8/18/2020 5:27 PM
2	<p>prev in house training pretty good. suffered cutbacks since then . ase and garage guru offerings very solid when available</p>	5/5/2020 1:33 PM
3	<p>I like to participate in the ATMC survey ♥♥♦♦♦♦</p>	4/29/2020 12:43 AM
4	<p>Automotive industry is geared to pay you to work and turn hours not train, if you train you get no pay and if you train on your off time you never see your family and you get no raise for training or new certifications so there is no incentive to train.</p>	4/11/2020 4:35 PM
5	<p>Nice survey</p>	4/8/2020 9:25 AM
6	<p>this field pays so little for a lifetime of dedication that it now seems to only attract those that are clueless</p>	4/8/2020 6:49 AM
7	<p>Great survey, I have to get higher management to get more involved so we can produce even a better product</p>	3/30/2020 11:42 AM
8	<p>Need for more hands on is needed for real world experience but most manufacturers are going to virtual and online training</p>	3/26/2020 12:35 PM
9	<p>Indy's need more online accessible training for the techs</p>	3/25/2020 10:59 PM
10	<p>Hard to do everything by yourself, but that what I have done for 14 years</p>	3/24/2020 9:47 PM
11	<p>It is good survey!</p>	3/23/2020 3:20 PM
12	<p>thank you for your interest</p>	3/22/2020 8:38 AM
13	<p>I been automotive field for about 40 plus years was Ase certified from 1983 to 2008 . Stopped getting recertified because of Employers did not want to compensate for being a master tach .But would use it as a sign to draw customers in.</p>	3/21/2020 12:45 PM
14	<p>My L1 certificate just expired. The other seven certs have been expired over two years. I've been certified since 1992.</p>	3/17/2020 12:00 AM

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15	For the training methods I wan't to be clear I'm the one doing the mentoring. But it also helps me step back and rethink how something works.	3/16/2020 8:34 PM
16	n/a	3/14/2020 10:57 PM
17	Good & short survey!	3/13/2020 7:17 PM
18	Dont send me information.	3/12/2020 4:05 PM
19	I as a technician work 6 days a week, hard to take the time for training while technician's rate of pay substantially decreasing every year.	3/12/2020 12:13 PM
20	it would be great people like me to have technical training thanks.	3/11/2020 6:38 AM
21	good	3/10/2020 9:41 PM
22	We need more factory trained techs in our field	3/10/2020 8:23 AM
23	I feel the trainings are helpful.	3/9/2020 11:04 PM
24	I just recently switch jobs so the time in training is dependent on where they and I agree on the next level training and opportunitys that come along the way.	3/9/2020 6:26 PM
25	since OEM is who supplies training due to information needed to repair these vehicles blogs and social media are not an optimal way to give training or info due to sensitive nature of information	3/9/2020 4:35 PM
26	My fleet contractor company provides NO training. Techs are supposed to be qualified in all areas. ASE Master Technicians in appropriate fields are desired for hire, although a minimum of 4required ASE certs are required: Brake Electrical, HVAC and Engine performance.	3/9/2020 3:01 PM
27	Need more tools to get more knowledge on different types of the auto industry.	3/9/2020 1:46 PM
28	FLAT RATE SYSTEM NEEDS TO BE OVERHAULED/REPLACED..OUTDATED,50%OF OUR WEEK IS ALL DIAG AND NO ONE CAN PAY US FOR DIAG(DONT KNOW HOW/DONT WANT TO/DONT WANT TO FIGURE OUT HOW TO)	3/9/2020 11:59 AM
29	Mostly use manuals and internet searches for repair and troubleshooting	3/9/2020 12:41 AM
30	Training for after treatment in medium and heavy duty diesel engines would be great to add to fleet classes.	3/8/2020 1:19 PM
31	I have found that most learning been to assimilate material in a classroom setting then practical application. Then follow up information in book form for reference.	3/8/2020 10:19 AM
32	I think everyone needs a little teaching	3/7/2020 11:34 PM
33	n/a	3/7/2020 10:22 PM
34	Your questions are long term by nature, however I will be retiring soon and closing the shop.	3/7/2020 6:03 PM
35	Everything at the dealership stays the same	3/7/2020 4:24 PM
36	Thanks for asking	3/7/2020 2:55 PM
37	Please inform fleet managers that they need to invest in their employees training	3/7/2020 2:07 PM
38	I think there needs to be more organized training available in my area. It's hard to make time to self teach and ojt is too inefficient.	3/7/2020 12:41 AM
39	Ase is important part of training.	3/6/2020 3:08 PM
40	Thanks to taking my opinion in consideration.	3/6/2020 8:29 AM
41	train or die, my current job didn't exist 5 years ago and I can't tell you where I'll be 5 years from now.	3/6/2020 4:27 AM
42	Studying and taking the ASE tests have improved my abilities more than anything. Glad I did it! Thanks ASE.	3/5/2020 10:36 PM
43	The problem is: you don't know what you don't KNOW. It's still very, very true!	3/5/2020 10:15 PM
44	Provides feedback from service professionals. Have been on service a long time. I was forced	3/5/2020 10:00 PM

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out of my last job by a manager that said that ASE was just a piece of paper. He had no certifications and a bad attitude. Made it into a hostile work environment. Was promised a week's paid vacation after a year and the manager that hired me was replaced close to the date. Then said would not honor that. I say that two years experience to even take the test is why professionals are honored to wear the ASE badge. It separates the amateurs from the pros.

45	Great	3/5/2020 9:09 PM
46	Most learning and training is done by the individual on the job. The company then realizes training is needed and start researching to get vendors to provide training.	3/5/2020 8:37 PM
47	Currently there is no training at my company.	3/5/2020 6:44 PM
48	1) This is a difficult survey to answer as I haven't yet become employed in the automotive technology industry; as I'm working on a number of very important personal issues. 2) I answered the questions "as though" I were yet "in school." 3) I was therefore unable to answer all of the questions at a level I'm used to answering inquiries of this variety.	3/5/2020 3:11 PM
49	I think that all dealership should have a system in place for mentoring technicians and if they don't it should be told to people up front that want a job in the automotive industry because mentoring makes a huge difference when it comes to learning about this ever changing industry.	3/5/2020 12:25 PM
50	These ASE test are pointless. They do not apply to real world practice's. The questions are directed at confusing the taker and the opinion of a few people that do not work in the field.	3/5/2020 10:57 AM
51	As a near 35 year master technician, I understand the value of ASE certification. its now a GM certification requirement that our Customers and Employers don't realize what it really takes, or what it stands for. Only half the shop is certified and why should they be? there is no monetary benefit other than if you pass we'll reimburse your test fee. I've held master certification without lapse and have seen the same throughout my career.	3/5/2020 10:42 AM
52	My phone didnt like this site kept going back to the top. Its all good.	3/5/2020 9:26 AM
53	FCA has stopped new model launch training 8-9 years ago. New systems are introduced with only fault code driven diagnosis, no concise theory of operation.	3/5/2020 7:58 AM
54	Manufacturer's specific training usually is not given to the independent unless warranty claims can be filed by the manufacture, and the time paid out for warranty is not up to par with today's industry.	3/5/2020 7:37 AM
55	None	3/5/2020 3:51 AM
56	Thanks, good questions feels better to tell someone how it is and that my work place needs some changing. But will I see it? Probably not. That makes me ☹️.	3/4/2020 11:22 PM
57	I would love to see a car mechanic simulator style phone app for the purpose of training. I really think it would take off. I also see the ability to build explorable 3d architecture of motors and even entire vehicles.	3/4/2020 11:04 PM
58	Seems helpful	3/4/2020 8:51 PM
59	No	3/4/2020 7:59 PM
60	Employers need to be willing to work with employees on needed training	3/4/2020 2:52 PM
61	N/ A	3/4/2020 12:25 PM
62	Thanks for letting us technicians help	3/4/2020 12:21 PM
63	I'm the wrong person to ask. I'm at the end of my career.	3/4/2020 12:21 PM
64	THANK YOU	3/4/2020 11:44 AM
65	Ase is a great program	3/4/2020 11:28 AM
66	Good survey	3/4/2020 11:26 AM
67	Answers will vary. Depends on age & experience.	3/4/2020 11:08 AM
68	The industry is so tight on pay and raises right now, companies not only are getting profit from	3/4/2020 10:54 AM

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customers but also take pay from techs to increase their profit. I think in the next few years there will be less training offered by the owners and techs on there own will have to search out training on there own. Which then Internet is great for.

69	Ok	3/4/2020 10:45 AM
70	ase tests need to be updated to todays work place. very few dealerships or independent shops rebuild engines or transmissions. these items are most often replaced as complete units. too many questions that refer to work done in a machine shop or transmission repair shop not done in dealerships	3/4/2020 10:25 AM
71	N/a	3/4/2020 9:19 AM
72	i think selling books to tech how to pass your test is wrong. This ASE testing started to test what the tech actually knew not what he can learn. nothing but A \$\$\$ pit !!!	3/4/2020 9:02 AM
73	N/a	3/4/2020 9:00 AM
74	Certified master technician for oe manufacturer. Allot of training has been completed but things are changing dramatically in the field. Always open for available training. I think virtual reality training could be cost effective and more accessible to technicians if equipment was provided.	3/4/2020 8:38 AM
75	Most of the training we receive here is from vendors/bus companies and state conferences	3/4/2020 8:36 AM
76	Problem finding good instructors Problem offering diverse subjects	3/4/2020 8:32 AM
77	thank you for concerns	3/4/2020 8:28 AM
78	none	3/4/2020 8:23 AM
79	Retired now. Anticipating no additional training.	3/4/2020 8:09 AM
80	It's costing more for training on class, so no body offering it. It will be best doing online through various mobile Apps on each topics. Best is to call more wedges for ASE certified workers.	3/4/2020 8:09 AM
81	A technician can't seem to get enough training and when your doing fleet repair with such a wide variety of different pieces .	3/4/2020 6:45 AM
82	Thank you.	3/4/2020 6:09 AM
83	Thank you	3/4/2020 5:58 AM
84	Thank you	3/4/2020 5:43 AM
85	Hope it helps.	3/4/2020 5:31 AM
86	good	3/4/2020 3:11 AM
87	There are still many glitches in the app i.e. when I choose an answer after I click accept it changes my answer to a different one and so far they have both resulted in fails. However I really love it and recommend it every time I meet a new technician.	3/4/2020 2:01 AM
88	The training I receive at this time is more than enough for the job I do. The tests that we must take are often not based on real life diagnosis techniques using the tools that are available to us. The times we are given to do the L 1 and other tests are not enough to properly answer the questions to the best of our ability, especially when you feel you must read questions over and over to make sure it is not a trick question.	3/4/2020 1:50 AM
89	None	3/4/2020 12:50 AM
90	I think it would be very beneficial to implement a basic automotive repair course that focuses on subjects such as; basic electrical theory, automotive undercar and alignment procedures, brake repair, etc. As a vocational option on the highschool level. I feel this would be beneficial to the technician seeking higher learning in this constantly evolving field by establishing a strong foundation.	3/4/2020 12:49 AM
91	These are great questions to aid in moving forward in the repair process and technical aspects.	3/4/2020 12:14 AM
92	There must be a way for the Collision Center to partner with Mercedes Benz training so that the collision mechanical repair specialist can stay up on the new model year's mechanical and electrical systems.	3/3/2020 10:50 PM

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93	Question 17-29 do not relate to me but I had to answer with something to complete test	3/3/2020 10:46 PM
94	We need more available training and more available hands on courses.	3/3/2020 10:44 PM
95	Majority of my training are e-modules and or manufacturer based. I believe some type of ASE app with sample type questions that would extend the expiration date of my certification was available in 2019 but I did not participate. I think this would have been a good idea and maybe would be interested in the future.	3/3/2020 10:28 PM
96	Good	3/3/2020 10:27 PM
97	i love the questions n this survey and i would love to have more hands on training on the four topics i have choosen	3/3/2020 10:27 PM
98	ASE should be 2 different test one if you only work on oe dealership and only see newer stuff and other test for aftermarket/independent shops that see older cars	3/3/2020 10:23 PM
99	none	3/3/2020 10:18 PM
100	interesting	3/3/2020 10:15 PM
101	Would like ASE local instructor-led classroom training courses or modules from he ASE company online.	3/3/2020 10:10 PM
102	You need to add extended warranty/fleet management to your job descriptions.	3/3/2020 9:36 PM
103	Happy to contribute.	3/3/2020 9:25 PM
104	Would like to see more import vehicle information used In ase testing. Alot of test material is irrelevant to my manufacturer of choice in career field	3/3/2020 9:21 PM
105	Na	3/3/2020 9:13 PM
106	Not sure what this was for. Many jobs offer no training. I just try to keep up as much as I can	3/3/2020 9:11 PM
107	I work on VW/ Audi. Neither of Which Recognizes A.S.E as anything more than a Useless Piece of Paper. I Paid A.S.E. and Stayed Certified for over 25 yrs. It is no longer required. I am Done. This is my last Auto Repair Job. Thanks for the Certificate on The Wall. The Customers were Impressed, for years.	3/3/2020 8:42 PM
108	Has very little to do with forklift repair but Toyota requires it.	3/3/2020 8:41 PM
109	None	3/3/2020 8:34 PM
110	I'd rather your testing the way it used to be instead of these generic testing sites you use.	3/3/2020 8:27 PM
111	It is the year 2020, many of us are ASE masters and masters with our brands, still there is no standard of pay for many of us, the manufacturers allow the dealers to under pay and rob us with the use of the flat rate system. It needs to change or there will be no dealer techs trained or not.	3/3/2020 8:24 PM
112	Good survey. I wish I could have answered differently concerning company supported training. General attitude of supers is we are not on the repair business. Company with a fleet of 1 M vehicles.	3/3/2020 8:19 PM
113	I am in the autumn of my career and do not get much training. The training has changed a lot during my career	3/3/2020 8:11 PM
114	The automotive industry is changing annually. The ADAS and Air Conditioners are a challenge. We need more training on Hybrid and dedicated electric autos/trucks are gaining larger shares of the buyers.....	3/3/2020 8:07 PM
115	None	3/3/2020 8:04 PM
116	Good job	3/3/2020 8:02 PM
117	Decent survey.	3/3/2020 7:55 PM
118	Nice survey!	3/3/2020 7:52 PM
119	Great idea	3/3/2020 7:39 PM
120	For the money invested and the treatment of the tech I tell them to get into a whole different	3/3/2020 7:35 PM

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trade plumbing, electrical, welding, where they know how to treat people!!! I owe management nothing and have tens of thousands of dollars in tools time away from family It simply not worth it!! bene fit are pathetic !!Money has the gravity defing efect of going up and tech,s ya just gotta keep swinging !!!

121	Hands on is the key	3/3/2020 7:30 PM
122	I hope that the surgery will help to improve the ASE testing	3/3/2020 7:29 PM
123	I recommend more opportunities for home E-training.	3/3/2020 7:18 PM
124	Any info for any training available I am interested in	3/3/2020 6:45 PM
125	I work for a fleet company that has vehicles older than I am up to new. The older is what I'm not familiar with.	3/3/2020 6:29 PM
126	I tell all young people to stay away from the auto repair industry.	3/3/2020 6:28 PM
127	Having instructor led training at your place of employment...Would be ideal, in my opinion	3/3/2020 6:25 PM
128	David Lopez is the greatest mechanic to eber habe esisted. If any mistakes were made on his behalf, it was only in effort to appear more human, so that others may have the opportunity to relate to him, albeit on a limited basis. Were he to reveal his full potential, all of humanity would lose the drive to exist, especially Chuck Norris. It is said Christ will return one day. The only specimens humanity has to offer that come close to Christs second coming would be Mr. Rogers and Bob Ross. David Lopez would be next in line because David Lopez can neither paint nor display kindness in the capacity of either of those two mentioned.	3/3/2020 5:39 PM
129	Not having training in a shop hurts the company and the employee.	3/3/2020 5:34 PM
130	need free training material for T series test. Thanks.	3/3/2020 5:26 PM
131	Current employer will not assist nor provide any options for workplace development. Entirely self initiated and funded by employee, though required for position.	3/3/2020 5:20 PM
132	I hope survey provides the information needed to achieve your goals	3/3/2020 4:58 PM
133	Best of the training I received was from Nissan while working for the dealer and getting trained at the manufacturing plant I've attended small classes since being at a small shop and felt the classes were terribly outdated and was things learned 8 years ago at dealer I wish to see more current with new car training to keep up with the industry	3/3/2020 4:41 PM
134	You definitely cannot come to any conclusions based on the questions given. I don't know what you are trying to learn.	3/3/2020 4:34 PM
135	Kinda sucked it kept scrolling to the top every time I'd answer a question.	3/3/2020 4:13 PM
136	good	3/3/2020 4:06 PM
137	not what I was expecting	3/3/2020 4:02 PM
138	Need more training from ASE TO PASS ASE TEST, NOT A JOKE.....	3/3/2020 3:59 PM
139	Mostly self taught, I was hired to be able to learn and to work with independently without asking some one else for help	3/3/2020 3:58 PM
140	Training classes info sent to you in the mail, would be nice	3/3/2020 3:30 PM
141	Problem with training classes is companies do not want to pay for extensive training. When they do pay they are also loosing a tech for business during training hours.	3/3/2020 3:24 PM
142	Decrease the waiting time to retake a test.	3/3/2020 3:13 PM
143	I love being a technician and have been one for 51 years. But I can't convey the anger that I feel concerning the way we are treated by management. The pay structure will wear one out tryjng to make a decent living. A dealership with out mechanics is basically a used car lot and a repair shop with mechanics is out of business. i was trained by old school Germans in California. i was taught to be professional and to value my skills. I've worked for over 30 employers because I won't be treated like a second class citizen. Thanks, James.	3/3/2020 3:11 PM
144	I am always interested in continued training.	3/3/2020 3:06 PM

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145	its good to be updated	3/3/2020 3:05 PM
146	I was not formally educated in Auto Tech, but took a class on small engine repair in high school. This helped me to understand the foundation of internal combustion engine. Fast forward to now, I gained experience from the following: working on 1st car in high school (repair manual), Doing side work, then employment at sears auto, then worked on trucks at a local company. Currently, working at an independent shop, as an apprentice, that specializes in European cars.	3/3/2020 3:03 PM
147	nope.	3/3/2020 2:59 PM
148	Sorry! i dont think i helped much	3/3/2020 2:51 PM
149	This industry is headed down hill fast without better pay no one will be sticking around. Cars are getting so complex and with self driving cars in the near future most of the guys I work with still don't know how to do a voltage drop test let alone figure out complicated network issues. MORE PAY!	3/3/2020 2:33 PM
150	i want to try and be a master tech this year	3/3/2020 2:11 PM
151	Need testing center closer to my area.	3/3/2020 2:08 PM
152	Ase needs to update some questions to current vehicles...	3/3/2020 2:03 PM
153	I should win the 250.00 gift certificate..... I've never one a penny from ever doing a survey!!!!!!	3/3/2020 2:02 PM
154	Classroom training is by far the best way.	3/3/2020 1:59 PM
155	The first thing that the industry need to do is get rid of Flat Rate. The manufacturers are ruining the repair business with their dreamed up labor times. I seen some of the time they come up with., 6 hours to R & R and engine. The list goes on and on. Pay if your not on Flat Rate goes down to less than \$20.- and hour. I have seen new tech's see the flat rate \$\$\$ sign and go on it then doing warranty work start taking 20 hour pay checks home. It needs to go away and a good journeyman system go into place. Master Tech's run the teams. everyone get paid by the hour at a good rate with over time like a real business. The quality of repair would go up over night.	3/3/2020 1:59 PM
156	Completed my ase certifications on ase renewel and feel that this is the best way to utilize my time and answers are given and reasons for incorrect.Down fall with training center-which answers were wrong ? (it's called training)	3/3/2020 1:58 PM
157	Should allow non timed tests. So individuals with learning problems and feel successful instead of failure.	3/3/2020 1:49 PM
158	we need more time on taking the ASE test. I'm rushed every time I take the test. then I start to panic. Mostly for me on the Automatic trans test.	3/3/2020 1:28 PM
159	In the lab and hands on training is the best way to get the knowledge and information across	3/3/2020 1:27 PM
160	None	3/3/2020 1:21 PM
161	It would help if people had access to all forms of training or training programs to help answer questions	3/3/2020 1:11 PM
162	I work at a fire Dept doing general maintenance on vehicles as well as being a firefighter/ paramedic	3/3/2020 1:08 PM
163	https://www.freedoniagroup.com/Content/Blog/2017/05/22/Asbestos-in-Brake-Pads-What-the-Average-Consumer-Might-Not-Realize https://canada.autonews.com/article/20180107/CANADA/180109830/asbestos-ban-affecting-brake-pads-now-planned-for-2019 https://www.epa.gov/asbestos/current-best-practices-preventing-asbestos-exposure-among-brake-and-clutch-repair-workers-1	3/3/2020 1:06 PM
164	You either update your ASE for the younger generation that doesn't work on older cars anymore or make classes for stuff that isn't around anymore	3/3/2020 1:05 PM
165	I did the survey, can I have the gift card now 🙏🙏	3/3/2020 12:58 PM
166	All good	3/3/2020 12:53 PM
167	Good servey	3/3/2020 12:49 PM

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168	N/a	3/3/2020 12:47 PM
169	None	3/3/2020 12:43 PM
170	The ASE A1 test is outdated. And what I mean by that is that the reality of this knowledge still being used in the automotive industry is slim to none anymore. I don't know of any shops that rebuild engines or tear them down. I went through 4 years total of vocational and college course automotive programs and we didn't learn about rebuilding today engines. I understand that we need to know and understand the concept of burnt valves or what a rod knock sounds like, but we're not going to charge our customer 10 grand to rebuild an engine when we can install a reman Jasper for 5-7 grand. Acdelco online training doesn't even offer any engine mechanical/repair Web based training.... that means a lot.	3/3/2020 12:42 PM
171	Would like to know a place online to study for the L1. My certification has expired and with the computer based testing I run out of time before I finish the test... paying to fail a test make any sense to keep trying!	3/3/2020 12:37 PM
172	It was ok.	3/3/2020 12:33 PM
173	It is really great that atmc is reaching out to the mechanics for their opinion and needs. It would really be nice if this was more often.	3/3/2020 12:26 PM
174	Good survey	3/3/2020 12:22 PM
175	We should be able to have more access to get training on different languages	3/3/2020 12:19 PM
176	Non	3/3/2020 12:19 PM
177	None	3/3/2020 12:18 PM
178	All of my employees learn and retain the information in different ways. I have tried to combine all the learning into lessons that work best for them. The more they are able to learn and actually retain is the best way. I have one who is hands on but another can just read the manual and they both will have the same grasp, but they could not do it vice versa.	3/3/2020 12:16 PM
179	My employer's training is completely done by E-learning and those "coarces" are mainly just so no one ends up hurting themselves. They are also made be people with no technical experience in auto repair and do not in any way cover new technologies. When encountering something I am unfamiliar with as a master tech I have to learn as I go and end up losing money as a flag rate tech. Which leads me to not want to try and learn it "on the job"	3/3/2020 12:11 PM
180	Needs more for students	3/3/2020 12:07 PM
181	If the percentage numbers are zero why does it bounce back to that 0 percentage question if answering dont expect to use this method?	3/3/2020 11:59 AM
182	None	3/3/2020 11:55 AM
183	Easy format to follow, not optimized for mobile use.	3/3/2020 11:51 AM
184	I am a retired ASE master mechanic. I just do work at the house as it comes along. Formal training was a big part of my 40 year career in the auto and truck repair business	3/3/2020 11:51 AM
185	Would prefer never to work for a OEM dealership or never touch another automobile that I do not own.....	3/3/2020 11:49 AM
186	I have been a tech for about 17 years the hardest part of training is taking the time off to go to a instructor lead class some on site traning in the shop would be great as to most tech i have helped train do better by hands on learning	3/3/2020 11:47 AM
187	It's a good way to make information known	3/3/2020 11:47 AM
188	Getting material on the newest features is slays the hardest part. Everybody understands combustion but now replacing a window switch might require flashing a computer. Performing an alignment on an Audi might be impossible if your alignment rack is too close to a wall (true story). Helping techs get around the dealer nonsense and help their customers is solid gold	3/3/2020 11:45 AM
189	I have been ASE certified for 25 years. I am self employed. I require ASE certification and encourage tutoring by experienced techs to newer techs.	3/3/2020 11:42 AM
190	None	3/3/2020 11:41 AM

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191	Thank you for doing this. I hope my participation is helpful. I feel like there are changes coming to the industry. Those of us who are customer oriented and honest deserve to be recognized and rewarded. My son is just getting into the industry and I hope he can make a good living like I did 10 years ago. Things are not the same. I'm hoping for better.	3/3/2020 11:40 AM
192	I was a line tech for Honda/Acura/used car for a good part of my career. The ability to make money is mostly gone, I went to a municipality as a fleet tech for 7 yrs then owned a shop costs here in CO are to high. I now work as a fleet tech for FedEx one of the highest paying jobs I've ever had.	3/3/2020 11:37 AM
193	Flat rate sucks. It makes awful techs that don't even care about learning only about how much a job pays. Problem is management makes too much with it so it's never going to change. It's crazy how poor quality of work is the norm for our industry	3/3/2020 11:36 AM
194	Use manufacturer training	3/3/2020 11:34 AM
195	I have come to realize that all ASE is a cash grab! I have been ASE certified for 30 years I know more then I ever did but yet ASE wants me to prove I can still fix things every 4 years!	3/3/2020 11:33 AM
196	I would like to see a more relevant A2 test structured to our current industry. CVT transmissions are rarely on A2 tests with at least one or two questions regarding the cvt.	3/3/2020 11:32 AM
197	As a Lead my job is to make sure our crew is understanding the various equipment, changes and tools to do the job correctly and safely. Good habits are difficult to instill but are necessary for our Fleet.	3/3/2020 11:31 AM
198	The survey should be from an employee perspective or a management perspective. Don't mix the two. Those are two different jobs and different view points.	3/3/2020 11:31 AM
199	There needs to be more incentive for technical automotive fields, people are not going into this field because they have to bust their behind and still not make a decent salary	3/3/2020 11:28 AM
200	I keep missing the heating and ac cert by one question. If I was the paranoid type I would swear its because Im un employed.	3/3/2020 11:28 AM
201	Most shops unless dealers ships don't pay for training. The technician field is getting less and less every year. The day is coming fast when there is no more mechanics left to hire.	3/3/2020 11:28 AM
202	Keep up the Good Work	3/3/2020 11:27 AM
203	Help people find ways to get training. Show what's on the horizon.	3/3/2020 11:27 AM
204	good information to be help to understand the Industry	3/3/2020 11:23 AM
205	None	3/3/2020 11:22 AM
206	\$250 doesn't buy shit on the snap on truck come on you take enough money from us the least you could do is show you appreciate the thousands of dollars i spend on ase test ase basically you are an unappreciative and insulting with 2 \$250 gift certificates come on you bunch of hard earned money stealing dirt bags	3/3/2020 11:21 AM
207	all training is good if you only learn one thing new , refresh memory on others	3/3/2020 11:13 AM
208	Na	3/3/2020 11:12 AM
209	N/A	3/3/2020 11:11 AM
210	I have Ben a Master Tech for Over 35 years with never any laps in certs. I think you should give a Award to all Tech's who have kept up their Master Certifications for that period of time. Thank You! I am the Business owner of Scotts Auto Center	3/3/2020 11:03 AM
211	More mentoring programs in the workplace would help retention along with assistance in tools purchases.	3/3/2020 9:59 AM
212	With all the new technology being applied to the automotive industries. Training is a valuable part of your job	3/3/2020 7:53 AM
213	We do all the classroom and hands on that it available to us.	3/3/2020 7:10 AM
214	ASE Should be required for training,but very few dealers require it.Ive noticed alot of ASE questions could be argued that there is more than 1 answer.Most techs that a train never bother with ASE cause they cannot pass them.The answer or question should be more direct	3/3/2020 7:07 AM

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other what answer you want. I can argue many questions that have 2 answers but you only want 1 So I make my best guess that you want. Also training material needs to be much better. There are many companies out there that are taking techs many for SHIT training material. Pardon the language but that's what it is. It is designed to take a desperate techs money. ASE should offer proper test material.

215	I still feel that the ASE test should be a universal test not if a Lexus comes into a shop with this issue for example not everyone works on every brand and it makes the testing unfair to some	3/2/2020 3:02 PM
216	N/A	3/2/2020 1:55 PM
217	Same	3/1/2020 8:45 PM
218	Dealerships are raping flatmate technicians and I feel ase is part of the problem. No younger people should do this job. Any questions call me 2488817880	3/1/2020 4:02 PM
219	Training for new and upcoming technologies will allow technicians to be better prepared for the future	2/29/2020 9:18 AM
220	Easy	2/28/2020 7:31 PM
221	ASE tests are pointless for OE technicians. As a customer ASE would be more important for an independent shop. They are too expensive and too general. Most manufacturers are moving away from them.	2/26/2020 10:03 PM
222	In the shop I work in, we have discussed, why is there not a reoccurring fee with no testing for recertifications? If we are still currently working in the industry, and we have passed the test, why not just collect your money and let us have our certificate? Especially in the shop I am employed in, we don't have time to rebuild a rear drum brake cylinder, though it is a common question as well as similar questions we see in testing. (I work in a fleet shop with units an average age of 2 years old)	2/24/2020 9:48 AM
223	The Industry Needs more Theory on Electronics and NO Secrets	2/23/2020 2:31 PM
224	I appreciate the reminders to people that training is worth it!	2/23/2020 1:53 PM
225	Very good survey	2/22/2020 1:45 PM
226	This is definitely more for higher technology shops.	2/22/2020 9:48 AM
227	Hands on training is critical in our field to advance our knowledge in the constantly changing field that is the automotive industry.	2/19/2020 4:19 PM
228	With the increase of hybrid and electric vehicles instructor led and hands on lab training will be vital in this industry. Also with new technology and electronics on vehicles, extensive instructor led and hands on training will be essential in the future for the automotive industry. Also with the advance of technology and the knowledge that will be require to diagnose and repair vehicles the industry pay scale needs to be changed as it does now. The way technicians get paid is a negative for the industry, especially when the industry is trying to attract new technicians. This is something that needs to change now.	2/18/2020 1:02 PM
229	good survey	2/18/2020 4:09 AM
230	Wish my company offered training	2/17/2020 10:40 PM
231	Training seems to lag behind the products being introduced to the market.	2/17/2020 9:41 PM
232	Pretty satisfied with the learning process.	2/17/2020 10:32 AM
233	Would like to see training of any type be offered. Online training seems to be helping, but as technicians, learning hands on is retained better.	2/16/2020 9:33 PM
234	There should be choices for OEM manufacturer or aftermarket company Technical Assistance Service Agents in the "Which of these best describes your job in the auto or truck repair business".	2/16/2020 5:27 PM
235	Not enough training is offered beyond the basics. My employer will teach the new guy the basics, but offers nothing for the advanced level technician.	2/16/2020 10:55 AM
236	Disappointed that the S series are not supported ie no pretest available for sale . D	2/16/2020 10:11 AM

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237	Mostly self taught hands on with printed and digital manuals.	2/15/2020 8:36 PM
238	easy	2/15/2020 2:33 PM
239	Dealer OE technicians have WBT(web based trainging modules with live classroom and lab settings to reinforce material learned in web modules.	2/15/2020 11:32 AM
240	Should allow certs to be accepted as collage credits!	2/15/2020 11:12 AM
241	I would like to see training that has a good foundation but keeps pace with the changes in the market such as ADAS and EV.	2/15/2020 9:35 AM
242	I would like to see an ASE study guide for A3.	2/15/2020 8:55 AM
243	thx	2/15/2020 7:13 AM
244	Thought it would be more in depth survey. Disappointed.	2/15/2020 6:23 AM
245	Thank you for your consideration	2/15/2020 1:18 AM
246	I recently took heating and AC and suspension. The AC test had 25 questions with wiring diagrams. How can you have only 30 minutes to answer all those questions. First you have to read the question then understand that it's a trick question that you have to answer in a minute 20 seconds. Get your management to try and do it on their own. I've been working in the car industry for 25 years, just give us a little more time like 45 minutes, thank you.	2/14/2020 8:04 PM
247	It doesn't have enough survey questions for Vocational Training	2/13/2020 8:45 PM
248	Interesting!	2/13/2020 8:26 PM
249	I would love to see more training available, we all should be learning everyday.	2/13/2020 7:39 PM
250	None	2/13/2020 7:23 PM
251	None at this time	2/13/2020 2:22 PM
252	Should help people that need training	2/13/2020 12:08 PM
253	Survey is okay. Wish I could get a wallet card of my certifications like we used to get. Pissed me off after recently re-certifying and not getting one. Dumb decision by someone at ASE in my opinion.	2/13/2020 10:19 AM
254	Companies do not want to provide any assistance for training.	2/13/2020 7:04 AM
255	Very good survey	2/12/2020 4:44 PM
256	Yes, E-Learning should be growing. I myself am disciplined and enjoy making time to learn at my pace. I can spend more time on what I actually need in everyday situations and find I retain the information better this way.	2/12/2020 4:09 PM
257	I feel for 25 year plus mechanics testing intervals should be extended.	2/12/2020 2:37 PM
258	Thank you for letting me a part of this.	2/12/2020 12:30 PM
259	None	2/12/2020 11:36 AM
260	most training in our area is held approximately 2 hrs. away & cost are about \$125.00 per session, so you add up the cost it is about \$500.00-\$600.00 per session.	2/12/2020 7:28 AM
261	In the electrical & engine performance exams they have to many questions with schematics and not enough time to answer correctly.	2/12/2020 6:27 AM
262	None	2/12/2020 6:25 AM
263	The industry needs more training as technology is rapidly moving forward.	2/12/2020 4:52 AM
264	None.	2/12/2020 3:46 AM
265	Technology is advancing quickly. New technicians have a lot to learn. Many systems are not taught well. Start stop, hybrid, adas, and many others.	2/11/2020 11:07 PM
266	No comment at this time.	2/11/2020 10:43 PM
267	n/a	2/11/2020 10:37 PM

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268	none	2/11/2020 9:25 PM
269	Study guides and practice questions for ASE tests do not match questions on the actual test, and only loosely/vague at best cover the topics.	2/11/2020 7:50 PM
270	Is ASE anticipating getting into training?	2/11/2020 7:16 PM
271	Have been in this business near50 years have never quite learning and wanting to learn.	2/11/2020 6:50 PM
272	I would prefer going back to book training myself. Computer classes just aren't in depth enough. No ability to stop and go into a point more thoroughly. With books I can study more in depth.	2/11/2020 6:46 PM
273	I would find it interesting to see the results of this survey.	2/11/2020 5:18 PM
274	Need more time for L1 ASE test	2/11/2020 4:23 PM
275	good	2/11/2020 3:14 PM
276	Training is needed.	2/11/2020 3:11 PM
277	I work in the public sector fleet maintenance and repair industry. In general, the public agency is very resistant to continuing education opportunities. Regardless of the changes in technology.	2/11/2020 2:42 PM
278	My answers may reflect my job change from a dealership to a fleet.	2/11/2020 12:22 PM
279	None	2/11/2020 9:09 AM
280	Always more to learn, always willing to learn. Constantly improving.	2/11/2020 7:26 AM
281	Good	2/11/2020 1:30 AM
282	Technicians need have licence and be given better pay to have more people interested in being a technician in today's day and age.	2/11/2020 12:42 AM
283	Great questions.	2/10/2020 11:06 PM
284	ASE testing during the day is not possible and is why I have stopped taking the tests.	2/10/2020 10:44 PM
285	More time should be allowed in the testing room	2/10/2020 10:16 PM
286	Every Auto Manufacturer has there own guidelines training. I see more webinars in the future.	2/10/2020 8:11 PM
287	Thanks	2/10/2020 8:10 PM
288	Clear and concise.	2/10/2020 7:38 PM
289	i do appreciate the testing system	2/10/2020 7:28 PM
290	Thanks	2/10/2020 6:41 PM
291	This is a dying industry, most all maintenance is gone, i.e. timing belts, flushes, valve adj., most routine maintenance is gone it's all warranty work that does not pay diag. The cars are more complicated and we are not compensated for our knowledge of all this technology, only held to to the highest standard without any appreciation!	2/10/2020 6:41 PM
292	Keep up with the cutting edge.	2/10/2020 6:15 PM
293	Great teachers	2/10/2020 6:02 PM
294	I believe that after 25 years of taking ASE tests that the certification should be for life. This is too long to be taking tests and it feels like a money grab at this point.	2/10/2020 5:19 PM
295	ok	2/10/2020 4:36 PM
296	It's all good for the most part.	2/10/2020 3:49 PM
297	not a survey i was expecting you are selling training where it should be given to people who sign up for ase do free online books with a yearly membership	2/10/2020 3:34 PM
298	ASE Testing centers lack multiple locations for large states like Texas.	2/10/2020 1:55 PM
299	survey was good. Looking to return to Automotive Repair after an absence of several years. I	2/10/2020 1:09 PM

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	have Associate Degree in Automotive Technology but not ASE certified.	
300	the problem is getting new techs to complete e-learning , to go to the instructor lead training , and to use the online resources	2/10/2020 12:04 PM
301	40 year in the auto and light truck repair. 95% new car deal. Just retired. We need a retired master tech medallion.	2/10/2020 11:55 AM
302	Great questions! I feel ASE has raised the bar for promoting training and professionalism.	2/10/2020 11:23 AM
303	Survey was ok, but in general TOO MUCH government regulation and too expensive for a small one man shop like mine to keep up with regarding scan tools and information system expense. Thousands spent with little ROI.	2/10/2020 11:21 AM
304	Survey was quick and easy although it kept glitching	2/10/2020 11:20 AM
305	i am the president, technician, service manger, ect. i have 2 other techs and we try to keep up to date as much as we can afford and do.	2/10/2020 10:43 AM
306	nice to answer	2/10/2020 9:57 AM
307	Good questions were asked. Training and the way techs are trained in the future is important.	2/10/2020 9:06 AM
308	Reference the very first question, I have a dual role job as both the shop supervisor and as the lead technician	2/10/2020 9:04 AM
309	Ok	2/10/2020 8:49 AM
310	Most of my training comes from product specific training from a vendor.	2/10/2020 7:51 AM
311	Thank you.	2/10/2020 7:03 AM
312	The Survey addresses most of the needy questions It was going to be good to cover sponsorship opportunities for those who have difficulties in sourcing for funds	2/10/2020 6:18 AM
313	You should include working for an OE manufacturer as an option because it is not an option on this survey.	2/10/2020 6:10 AM
314	great thanks	2/10/2020 5:31 AM
315	ASE is a good program with a lot of good study guides available.	2/10/2020 3:24 AM
316	Thank you.	2/10/2020 2:50 AM
317	Have basic classes for new comers and classes available for every system.	2/10/2020 12:55 AM
318	i WOULD PREFER MORE CLASSES BE OFFERED ONLINE SO I DO NOT HAVE TO TAKE TIME OFF WORK FOR TRAINING.	2/10/2020 12:52 AM
319	Working for a dealership, the training was paid and mandatory. Working for an independent shop the training is scares and on personal time.	2/10/2020 12:21 AM
320	There is no adequate substitute to hands on instructor led training.	2/9/2020 11:02 PM
321	Do wish there was more training put on around the Sioux Falls, SD area.	2/9/2020 10:09 PM
322	None	2/9/2020 9:38 PM
323	I find that book smart and experience are separate things, ASE tests are not for real technicians tricks and unrealistic questions which contradict them self are not helpful to certifying some one who can't diagnose a flat tire or tie there own shoe....	2/9/2020 8:39 PM
324	I find on the job training can be very successful.	2/9/2020 8:19 PM
325	I am retired and working parttime. You can not possibly offer to much training. Master auto truck machinist and a bunch of others	2/9/2020 8:08 PM
326	Be blessed with the almighty God ☺	2/9/2020 8:05 PM
327	I've been a tech for 25 years. There is no point in training that goes only 1 of 2 ways. It's either a sales pitch for parts/tools or a instructor that knows the material in theory but not in the real world. Most instructors act like teen agers leaving high school already knowing everything & will just try to talk their way out of a hard question	2/9/2020 7:36 PM

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328	Needs more training virtual hands on as technology advances	2/9/2020 7:35 PM
329	Heavy equipment mechanics should be added to the job description list.	2/9/2020 7:27 PM
330	Hope this survey help tech get the training need in the future for new vehicle repair and maintenance. Just believe in my area not to much is offered	2/9/2020 6:38 PM
331	Update test for newer model cars	2/9/2020 6:29 PM
332	Does ATMC hold classroom/hands on training ?	2/9/2020 6:14 PM
333	Would love if you encourage my company City of Tucson to offer NAPA trainings or some other that alike.	2/9/2020 5:55 PM
334	Would like to see the new training materials easier to get. This will make getting a ASE Master Tech or any certification attainable.	2/9/2020 5:40 PM
335	You need to address the falling labor times we as professionals face every month. Wake up!!!	2/9/2020 4:26 PM
336	My current employer has weak management that doesn't see the need for or value of professional training. The technicians are never made aware of any training opportunities.	2/9/2020 4:21 PM
337	I had never failed an ASE test until last year. I had 3 reverts and L1. I failed electrical and L1. I felt the tests got a lot harder.	2/9/2020 4:15 PM
338	Keeping up with training and staying abreast on new technology is the key to success. Keep up, or get left behind.	2/9/2020 4:09 PM
339	No real important comments I'm glad that there are some things available but in this field because of the technological improvements and the use of everything from multiple modules to controller area network, and back bone of the network technology, that is, understanding how these modules communication is definitely a must when it comes to new up-and-coming Technicians that plan to be in the field	2/9/2020 3:53 PM
340	none at this time	2/9/2020 3:21 PM
341	Need to give more time on ase test I'm always rushed to answer the last ten questions	2/9/2020 3:07 PM
342	Check out Car Mechanic simulator 2018. Wish we had something like that in school. Something manufacturer specific would be super neat.	2/9/2020 3:00 PM
343	We need more hands on learning that doesn't break the bank. When you a small independent shop, you cant just take time away through out the day, your needed in the shop. But after hours learning is greatly appreciated.	2/9/2020 2:46 PM
344	Thanks for this opportunity	2/9/2020 2:30 PM
345	This is a very tough business to work in training is very important but largely overlooked	2/9/2020 1:58 PM
346	None	2/9/2020 1:47 PM
347	Not much to say. It would be nice to get paid while training when you are self employed as I am.	2/9/2020 1:46 PM
348	Irrelevant	2/9/2020 1:25 PM
349	I have been a technician and automotive enthusiast not only in the field but I have a show car that I use to display nationwide. It has taught me the value of accomplishment, brought my achievements, and has given me more value to what I do then just fix and repair vehicles as a technician. I'm not a parts thrower. I actually diagnose cars. I have fellow employees who are not like me and the industry has change dramatically yet the techs in this industry are treated u fairly and paid insanely low. The drive rates are robbery yet we don't see a change or increase in our pay and with newer technology advancing. Learning more doesn't help if we aren't compensated well. It just drives us to quit this career of poorly paid techs and unfair wages. The focus should be on compensating for skill, talent, experience, and education. Not learning more and doing more for less. The world of automotive has become a sour platform for senior technicians where new hires get paid almost as equal as a master tech. Totally unfair.	2/9/2020 1:01 PM
350	Need more training on lab scope! And electrical diagnosis.	2/9/2020 12:20 PM
351	No comment	2/9/2020 12:17 PM

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352	Nice > But with the industry changing rapidly! It is a bit like high school > Most of what you learned you will never use> BUT you still need how to think inside and outside the box > and you need to know how to read and wright > and need to have access to information to allow you to do your job. Thank you! Don Peters Master Certified for over 45 Years.	2/9/2020 11:57 AM
353	Glad that you are gathering our opinions	2/9/2020 11:50 AM
354	One question asked about greatest training needs, I feel that the A2 is really difficult considering that the manufacturer I work for does not have us repair transmissions. Also every test consists of electrical questions which why bother having a electrical test? Plus why re-certify constantly? I have never repaired a vehicle on a test!!	2/9/2020 11:24 AM
355	I am ase master certification. I talked with many automotive technicians.They all agreed that they DO NOT have enough time for A6 and L1 ASE tests. They have to do the guessing of servers answers or they will lose scores. Give students more time for ASE tests specially A6 and L1 because the students do not have enough time to read the diagrams to answer the questions within 2 minutes. Most of them have been disappointed and quitted to take ASE tests. Please consider my comments.Thank you.	2/9/2020 10:54 AM
356	not at this time	2/9/2020 10:48 AM
357	None	2/9/2020 10:06 AM
358	Short and got to the point. Very good	2/9/2020 10:05 AM
359	It was good to look at training from a different perspective. I never really thought about measuring and quantifying methods I use for training.	2/9/2020 9:41 AM
360	Been master certified over 35 years and found very little recognition and benefits from this program.My out of pocket expense has only benefited my employer of the last 26 years.	2/9/2020 9:25 AM
361	ASE should provide a series of up to date online training courses aimed at earning certification in specific areas without the need for new tools.	2/9/2020 9:10 AM
362	Good structure, some unnecessary questions however.	2/9/2020 8:54 AM
363	ASE is a waste of my time and money. I have never received a pay increase for being ASE certified. Customers don't choose their repair shops based upon ASE certification. ASE exists only to make money for itself by making technicians feel that they need ASE certification. What a joke!	2/9/2020 8:43 AM
364	I would like to see a more industry standard training. Or ASE testing for manufacturer. The testing structure now is very bias to domestic cars.	2/9/2020 8:36 AM
365	The industry faces some real challenges to future training. The technological advances far outruns the ability to keep accurate and relevent information available. Autonomous vehicles are at our doorstep and no training so far	2/9/2020 8:36 AM
366	My employer has not offered any training since I started there. Neither did my last employer. I have limited availability for training, due to working two jobs. I have had no formal training in nearly ten years.	2/9/2020 7:56 AM
367	No comments	2/9/2020 7:24 AM
368	Training has always been a issue to the rural areas. Cost of classes for independent shops is sometimes outta reach.	2/9/2020 3:14 AM
369	Thanks for the opportunity for input	2/9/2020 2:20 AM
370	I live in northern Alaska so my options are limited.	2/9/2020 12:54 AM
371	None	2/9/2020 12:30 AM
372	One reason to train mechanics is because there is less and less every year, what we need is the retention of mechanics, more tools, more complex vehicles, and lower and lower labor times, With stagnant wages, and higher and higher door rates, no standards set, at this rate there will be a day that no one will want to be a mechanic, then I wonder who will take your test.	2/9/2020 12:08 AM
373	None	2/8/2020 10:42 PM

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374	like I mentioned earlier. I would like to see ASE comes out with technical training courses rather than ASE testings.	2/8/2020 10:19 PM
375	More hands on training and advanced electrical and diagnostic needed.	2/8/2020 9:51 PM
376	Thank you	2/8/2020 9:28 PM
377	I would really like get more training on diagnosing aftermarket treatment.	2/8/2020 9:27 PM
378	Pretty decent	2/8/2020 8:59 PM
379	To be honest, training sucks these days. we're often left out on our own to figure things out. The money we spend on tools and equipment leaves nothing left for training. Employers don't see the value in training and general public has no idea of the complexity of automotive technology. I remember way back when, training was big time. I'm glad I'm on the tail end of my carrier, with the lack of support and training, I can barely keep up. It totally sucks! What I should be doing at my age is teaching but unfortunately, there aren't many jobs out there for that anymore. What a shame to see all this knowledge go to waste. Good luck!	2/8/2020 8:39 PM
380	AS A 30 YEAR TECHNICIAN - I FEEL THAT THE MANUFACTURER NO LONGER PAYS MUCH ATTENTION TO TRAINING - ESPECIALLY WHEN RELEASING NEW PRODUCTS TO THE PUBLIC - I DON'T SEE TRAINING FOR NEW STUFF UNTIL PEOPLE ARE DRIVING IT!	2/8/2020 8:32 PM
381	Do you need an instructor that is worked on the car before	2/8/2020 8:30 PM
382	Great job with surveys	2/8/2020 8:15 PM
383	The current ASE L1 , Advanced Engine Performance Test, is Far Too Unnecessarily Complex!!	2/8/2020 7:58 PM
384	Hope this information will help new techs in advancing in thier fields	2/8/2020 6:35 PM
385	Hope this was helpful	2/8/2020 6:22 PM
386	I've been involved in automotive transmission most of my career. I'm with a city fleet repair facility working on trucks and fire equipment. Nearly all my training has been been on the job. I guess, when the "bones" of your mechanical aptitude is strong , we can learn anything.....	2/8/2020 6:17 PM
387	Want free training and lower cost test	2/8/2020 5:51 PM
388	Ditch flat rate , pay masters more as they get shit upon for knowing more	2/8/2020 5:20 PM
389	I think that training ways will change with technology. I think the way I do training now will evolve into training that is based on videos online and training classes over the internet. However, I feel there is no better training than having literature, instructor based, and Hands on. Also, with technology I think you can have this type of training all computer based or online.	2/8/2020 5:09 PM
390	Interesting Survey	2/8/2020 5:06 PM
391	N/A	2/8/2020 4:49 PM
392	The biggest challenge I face is finding quality training opportunities. Too often training is presented by a salesman who knows only what engineering tells him about the systems that give mechanics grief. On the other side we attend trainings for federally mandated equipment (emissions testing), but don't actually hook up to an exhaust pipe. By and large, mechanics are hands-on learning people and we would get so much more out of training if instructors recognized this. ~*Amanda Crissup, school bus mechanic	2/8/2020 4:19 PM
393	Computer control, lab scope work, vac waveform analysis are all needed areas of training to be able to test and diagnose run-ability problems accurately	2/8/2020 4:10 PM
394	Overall I prefer hands on classroom type training but typically don't see enough in my area and the cost can be too much for traveling out	2/8/2020 4:08 PM
395	I think it's absolutely bullshit in this underpaid profession I have to retake your tests every 4years. This isn't a profession it's a job. My wife is a nurse and they take the test once and just keep up on the training. Of course you people can't make any money at that. I've never got any personal reward for being ase certified vs someone not being certified. The profession as a whole is a joke. The manufacturer can set the times for us repairing their fuck ups. Ase should create a labor study for repairs and make yourself useful as a standard for	2/8/2020 3:26 PM

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manufacturers. The industry is killing itself by underpaying the technicians. Since after 08 the workforce has been cut in half and the kids coming in are laughing at the personal investment of the industry vs the pay. They chose other professions. Why repair the rig for 50k a year when you can drive it and make 85k...Im guessing you're in bed with the manufacturers so I'm guessing it'll be hard to get your heads out of their asses.

396	Only training available in my area (Maine) is from NAPA and ATG. that's it unless you want to travel 2 hours away to Boston	2/8/2020 3:14 PM
397	i work for carmax, i am a ase master tech, fomoco senior master tech, ca smog inspector, ca smog repair tech and a dmv vin verifier and at carmax i encourage the entry level and advanced tech's to participate in ase training and we have on-line ase practice tests and training provided via carquest (one of our partners) to accelerate their careers and i have several associates who i mentor as time permits! thanx, clyde 2 DR.MOMO31@GMAIL.COM	2/8/2020 2:48 PM
398	Simple	2/8/2020 2:40 PM
399	Okay.	2/8/2020 2:12 PM
400	Training will always be required, but the level of training for veteran technicians to maintain is nowhere near what an apprentice needs to be successful long term.	2/8/2020 1:46 PM
401	Appears to be collecting data to affirm the need for additional training options. I would concur with assessment. Promoting all available options and source materials would certainly be appreciated.	2/8/2020 1:43 PM
402	Nice questions	2/8/2020 1:41 PM
403	The amount of training required is determined by what is new for the manufacturer. If no new engines or transmissions no new training. New car lines and features gets training.	2/8/2020 1:22 PM
404	videos, especially DVD's and printed materials are my preference as they can be readily referred to for refreshing one's memory.	2/8/2020 1:05 PM
405	The industry would benefit greatly if the Flat Rate System were removed, with Master Tech's as Shop Supervisors, then going down to entry level. No need to worry about getting paid that way. So much more professional with this system.	2/8/2020 1:02 PM
406	none	2/8/2020 12:47 PM
407	There's never to much training	2/8/2020 12:42 PM
408	I'm still the only master Ase certified medium truck/ heavy truck L2 certified and bus Ase certified tech on the premises only diamond certified tech per international in dealership but the boss seems not to care!!!	2/8/2020 12:34 PM
409	There is very little meaningful training. Web based training seems ineffective in younger techs. The quality of information in service manuals leaves a lot to be desired, many important issues are not addressed at all. Frequently the information I get from my manufacturers tech one is inaccurate or they simply don't know. Sometimes I have to correct people who work in engineering because they don't seem to have a broad understanding of the issues I encounter which are usually due to flawed design or logic	2/8/2020 12:00 PM
410	It's good	2/8/2020 11:59 AM
411	I Feel that If All Training provided Is Resmably Priced and time Aloud More Technicians Would Go THANK YOU	2/8/2020 11:51 AM
412	My company, First Student needs to focus alot more on dealer level training for its techs, although computer training is helpful, it in no way is a replacement for hands on training.	2/8/2020 11:28 AM
413	There seems to be a Glitch in your serveymonkey! The further you get through the survey the less cooperative it gets on my smartphone. When a multiple choise question is answered in opens the keyboard and takes you to a previous answer. Definitely frustrating.	2/8/2020 11:22 AM
414	Keeps scrolling back to question #18	2/8/2020 11:21 AM
415	With all the advanced technology found in vehicles and in their operations, training will be increasingly important.	2/8/2020 11:06 AM
416	Need more traing	2/8/2020 10:58 AM

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417	Spending time away from our work place impacts our organization. Having an instructor come and teach us on the job would be an ideal way to receive training that we need.	2/8/2020 10:53 AM
418	Thanks for the opportunity to help guide future training hope to see ya soon!!	2/8/2020 10:49 AM
419	i have been in the automotive industry over 40 years,you can never stop learning .does not matter your skill level or ability,nobody is that good.always leaning. every day	2/8/2020 10:49 AM
420	Hope to have more factory trained class offered to government and independent workers	2/8/2020 10:47 AM
421	The flat rate pay system has to end, it is unrealistic to everyday work. No tech does the same type of work every day and feel they have to rush to meet rate time. Hourly or salary pay is a must and would likely result in repairs being done right the first time and would result in a satisfied customer.	2/8/2020 10:32 AM
422	I worked for a dealer for 35 years and received brand specific training which was very up to date and technical and helped immensely. But after leaving the dealer and going. To independent shop the training needed to keep up with every brand technology and nuances is virtually non existent. If not for programs like Identifix and Snap-On type diagnostic programs with most common repairs for example or being able to google common symptoms. The normal tech is going to have a hard time keeping up with the technology required for this industry.	2/8/2020 10:21 AM
423	You should fix your test it doesn't recognize that my total adds up to 100%	2/8/2020 10:18 AM
424	Not right now.	2/8/2020 10:16 AM
425	I appreciate the survey but I thought it was a bit tough to properly break up all my training methods to equal 100%. Thanks	2/8/2020 10:01 AM
426	please let me win	2/8/2020 9:52 AM
427	I hope this will make a differents	2/8/2020 9:51 AM
428	Won't change anything. Employer feels there is no need for change that will improve performance or add to his cost of operation.	2/8/2020 9:43 AM
429	Being a tech in the service industry these days requires a lot more skill and aptitude than in years past but we get treated like we are a dime a dozen.	2/8/2020 9:41 AM
430	Useless Proof Other What the heck is that really!!?!?!	2/8/2020 9:35 AM
431	Great	2/8/2020 9:26 AM
432	Quality training is the number one support needed for techs. Also we need to promote our career better we are really at an all time low for new techs. all we have is aging techs like myself whos body wont allow him to do what he once did. we need new techs badly	2/8/2020 9:18 AM
433	don"t you think a Ford collision tech should be informed & trained on new options before it rolls in the shop or you see it on t.v.	2/8/2020 9:08 AM
434	The company has lost site of the importants f training and they no longer push or require ASE certs. This make it hard to even want to even recertify.	2/8/2020 9:08 AM
435	Need to focus on yourger people	2/8/2020 9:01 AM
436	I am at the age that no matter what we will not have enough techs to replace us well experienced people to perform the necessary jobs out there and do them well!	2/8/2020 8:58 AM
437	More difficult to estimate training percentage when aside from a brief year in tech school, 3 month probation period & a few OEM structured in house classes at start of employment all training was self initiated on the job with e courses & manuals available for one OEM.	2/8/2020 8:52 AM
438	Hand on and in person always is a great way for people to train and under stand like labs or in the field while being shadowed	2/8/2020 8:46 AM
439	very good.	2/8/2020 8:45 AM
440	thanks this is a much needed area of our profession i work on all car lines (carmax) I'm a lead diag tech that diag and repairs at least 35 cars a week we need good training	2/8/2020 8:43 AM
441	Im not sur how to fix this except to have basic certifications to attend the training. Im all for	2/8/2020 8:39 AM

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getting new techs trained but the advanced classes suffer if there are not different requirements.

442	None	2/8/2020 8:39 AM
443	ATMC needs to reach out to fleets more to promote certification show fleets the kinds of bonuses offered for ASE certified techs if the marketplace if fleets want better techs then they need to offer incentives for certification it could also be used as training	2/8/2020 8:38 AM
444	The training needed is available for anyone who wants to learn this type of work.The biggest problem is shortage of people coming in due to the investment needed to become a technician and the lack of reward or money to be made because of greed on the part of the car manufacturers and dealership pay scale.If I were to start over as a young person I would steer clear of this field of work also.The Automotive and Truck industry needs to fix this problem or face the consequences later,that will be the lack of good technicians available to handle this Industries future needs.	2/8/2020 8:37 AM
445	The easier it is for me to access or participate in further training the more of it I involve myself in. I am always looking for new training modules or programs online or available within a certain radius of my location.	2/8/2020 8:20 AM
446	I don't what the difference is between video learning and self paced e learning.	2/8/2020 8:02 AM
447	All questions are not cut and dry, learning comes a need and you get it were you can	2/8/2020 7:39 AM
448	Would like to receive more training information in cities around me.	2/8/2020 7:28 AM
449	I may an outlier. I don't have enough years left to become proficient through experience alone. Education is a necessary tool.	2/8/2020 7:15 AM
450	Very helpful questions that make you think in ways you don't have time to think about on the job.	2/8/2020 6:48 AM
451	hopefully this generation will pick up where I left off I have been a master tech for 40 YEARS	2/8/2020 6:06 AM
452	I choose to work at a dealer because we have the best training available to us.	2/8/2020 5:58 AM
453	I mentor new techs and they are coming out of tech schools with the thoughts that they will be working on the current engines right away. 75% of them have no clue about the current exhaust systems and how they work. (75% of my daily work) They get discouraged when they end up working on the foundation basics and a lot of them struggle with it. It needs to be stressed that they need to "WORK" their way into that position. I try to show them that 1 "SMALL" mistake can be a \$20-25K "MISTAKE!". Also a lot of them really struggle with basic electrical understanding principles. I.E. understanding Ohms Law and how it will affect a simple circuit like a taillight. I am still constantly learning every day the new challenges in the truck industry. Thomas Marty 2019 ASE/NAVISTAR Technician of the Year	2/8/2020 5:49 AM
454	So little I can take as far as training because I already ranked highest tech title and only get new models trainings on web modules or special cases like new vehicles produced like the new Supra (I work for Toyota). I get web modules and go to training school for it.	2/8/2020 5:48 AM
455	Training in my workplace is sufficient and effective but could happen more often. Technicians take turns so training can be far apart from the the next one.	2/8/2020 5:03 AM
456	Mechanics need substantial training to stay current with new technology but I'm disappointed in the availability of that training and an economical solution	2/8/2020 4:58 AM
457	I live in a small city. Owensboro Kentucky, with Evansville Indiana not far from us but we just don't hear many opportunities for anything...and the only people that ever come into the shop about training is Napa and federated.	2/8/2020 3:12 AM
458	Due to not being provided any type of training at my job I'm unable to answer questions 17 and 19-29.	2/8/2020 2:19 AM
459	I retired from the industry 4 years ago. I knew then that there would be a shortage of young people coming in. I see this industry with tremendous growth potential provided someone out there can get the millenials interested. I started out working in a dairy truck yard with my father when I was a kid.....you cannot succeed today with a beginning background like that. Perhaps getting technicians to visit high schools might work but until the flow of young people increases, this shortage is going to become a major headache!	2/8/2020 1:56 AM

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460	Good job	2/8/2020 1:43 AM
461	Every employer out should be required to provide training to their employees in my opinion. It's a win-win situation for both.	2/8/2020 1:02 AM
462	Tests need to keep up with current, front line tech and even emerging systems	2/8/2020 12:56 AM
463	None	2/8/2020 12:43 AM
464	I worked for dealer 15-17 years. Had a1-a8. Don't need em now. Own my own shop.	2/8/2020 12:07 AM
465	ASE training courses would be helpful. Learning what questions you miss is also helpful	2/8/2020 12:05 AM
466	For what its worth - In my 30+ years in this field there is one general truth. Technicians will do the work and their 'managers' get the credit AND better pay. Why?	2/7/2020 11:59 PM
467	Training is key to improve fixing vehicle on the first repair visit. Modern technology requires more training. It's the way of the future.	2/7/2020 11:42 PM
468	Thank you for including me!	2/7/2020 11:24 PM
469	I'm old school, so I rely mostly on quality Textbooks printed, for learning, review and reference. I look for quality learning material worth my dollars to spend. Also the production of quality videos that are produced and reviewed prior to release, so no missing topics are left out.	2/7/2020 11:22 PM
470	The increasingly cuts to warranty times is destroying the gm dealer tech. The labor guides follow suit, you're not going to pull quality techs such as diesel guys in and have them do a 24hr job for 14 hrs. Large percentage of today's dealers dont want to invest in modern lifts for the growing truck manufacturing. The pay plans have gotten out of control, how can a guy that sells what we do make more than a skilled trades person. We have thousands invested in tools, they buy pens. This business in going down hill, manufactures are limiting access to their repair info. 16,000 scan tools ect, subscriptions out of this world. I used to love fixing cars but the last 3 yrs the game is getting old.	2/7/2020 11:16 PM
471	in the collision industry insurance companies are pushing for pro shops to be i-car trained. i know for a fact that other techs are taking the courses and tests so shops can continue to be certified. when the tech should not be working on the vehicle. a training class with a test to certify is useless if nothing is learned. it is becoming a sad state of automotive repair in our industry.	2/7/2020 10:51 PM
472	Bigger jobs at work would make me a better technician and make me happier with a fatter wallet.	2/7/2020 10:49 PM
473	There is no training for garbage trucks. The trucks have 6 different vendors, training is all on the job.	2/7/2020 10:31 PM
474	ASE Certification no matter what degree does not increase pay in this field. We are losing technicians due to low pay and an increase in bodily damage over time, Change needs to occur to prevent bodily damage and keep Technicians pay for there abilities and knowledge, and not known as just "Grease Monkeys", we need to be paid for our knowledge and on going training that is required by our "Profession."	2/7/2020 10:25 PM
475	Great survey	2/7/2020 10:22 PM
476	Employers need to be encouraged that training employees ultimately benefits the business and increases profits.	2/7/2020 9:44 PM
477	I object to sitting at an intersection with all the cars around me blasting me with dopler radiation while I am exposed on my motorcycle. Just because I fix adaptive cruise, lane departure, and self driving does not mean that I trust them. 1 sensor brought down 2 737's.	2/7/2020 9:43 PM
478	I'd take any n all training I can get	2/7/2020 9:40 PM
479	Manufacture mobile. Workshops Local training work shop	2/7/2020 9:37 PM
480	Most men that can not pass your test are better mechanics than the ones that do pass . That is why we need better training . The young men can read and pass a test but can not do the work . ASE master 30 plus years .	2/7/2020 9:33 PM
481	Keep do this because it is good overall for the repair industry education is the key to success!	2/7/2020 9:30 PM

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482	My employer stopped training us about 7 years ago.	2/7/2020 9:11 PM
483	The ase organization should conduct training you are the giving the test because the terminology from different makes and models differ and sometimes confusing when you taking a test an gm calls something one thing and Toyota may call it something else and some of you questions can be two answers that would be right but as a tech we don't know what your wanting it to be And some of the your questions in real life I've never seen your basically a joke forced upon the automotive industry	2/7/2020 9:04 PM
484	None	2/7/2020 9:04 PM
485	Being toyota and Ase master tech there is a lot of holding hands newer techs need more real life hands on training in live situations when customers wanted it fixed yesterday! Book smart good but they need to put it to there hands in a timely matter nobody has time to wait to get car fixed anymore pretty sad for the amount of money they are paying	2/7/2020 8:57 PM
486	More free online and paper training, classes and discussions	2/7/2020 8:52 PM
487	Training is very important but the balancing of training and work for the business and tech,s is a very tricky balancing act	2/7/2020 8:51 PM
488	None	2/7/2020 8:46 PM
489	ASE should use the high cost they charge for testing and make more affordable training programs. Right now most techs believe this is just a money grab.	2/7/2020 8:45 PM
490	Technicians need to be expected to learn more about data communications between modules and within modules. If companies released information to technicians about the inner workings of modules, it would greatly increase the ability to know where to start. Many technicians also don't understand how to diagnose faulty modules whether it be a completely inoperable driver or corrupt signal from within the module.	2/7/2020 8:44 PM
491	na	2/7/2020 8:44 PM
492	Great survey & hope it serves it's purpose and encourages more employers to be proactive when it comes to Job-Training!	2/7/2020 8:34 PM
493	We need a testing center in Temecula ca are lots of tech no test center have to travel long distance and bad traffic	2/7/2020 8:32 PM
494	I would like to see more training done in rural areas vs having to drive to the larger city's. I like CTI training because its an annual fee and I can send as many of my techs as often as I choose at the same cost.	2/7/2020 8:26 PM
495	Continue education is an important part for any job. Manufacturers should release more information about their products. The pay system in this field is completely outdated. The backbone in this field is the technician. The technician has a dirty/ greasy job, being exposed every day to harsh chemicals, toxic fluids and heavyweight lifting. The compensation is ridiculous low .	2/7/2020 8:24 PM
496	Many I think don't have time (or don't make time), necessary to keep up with changes to vehicles and their service/repair.	2/7/2020 8:10 PM
497	more training in any area is beneficial	2/7/2020 8:09 PM
498	Great to have some input	2/7/2020 8:08 PM
499	Good questions on my input to make training a lot better	2/7/2020 8:07 PM
500	I like surveys.	2/7/2020 8:04 PM
501	I would also recommend a class that has a greater focus on the use of tools such as the multiple uses including but not limited to more than just voltage drop, ohms testing, continuity, ect. More in-depth diagnosis using lab scopes for multiple concerns such as fuel injection pulse, wheels speed sensors, ect	2/7/2020 8:02 PM
502	Most of the ASE certifications do not apply to the airline ground support equipment units that are used in this industry.	2/7/2020 8:00 PM
503	Hope this helps.	2/7/2020 7:40 PM

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504	It's hard to judge things since a city doesn't really have the money to send mechanics to learn. Mechanics are still considered grease monkeys. Plus new recruits think google is the way to go. Yes Google Mechanics ...Each mechanic then sees things different after reading the same content.	2/7/2020 7:40 PM
505	Very broad questions to answer as each type of shop environment has its own specific needs. In a municipal fleet environment we have a lot of specialized training needs based on the variety of equipment we maintain.	2/7/2020 7:33 PM
506	These tests need to be made for certain areas because not every state is the same	2/7/2020 7:33 PM
507	Equipment specific training offered by companies selling the equipment like they used to	2/7/2020 7:21 PM
508	Thank you for the opportunity to win	2/7/2020 7:02 PM
509	I appreciated that ASE is attempting to stay on top of things regarding training for the future	2/7/2020 6:47 PM
510	I think more hands on training is needed. All other types of training are good and helpful but, hands on is best	2/7/2020 6:45 PM
511	Dealers are now employing oil changers to do the majority of the work while techs are dealt little to nothing. Recalls and diagnosis. Techs are also expected to assist oil changers and loan tools with no compensation. Pump up the bottom line for management.	2/7/2020 6:34 PM
512	I believe yearly trainings are an important part of staying up to date in an industry that makes extraordinary changes fairly frequently.	2/7/2020 6:34 PM
513	I wish there was some type of an incentive given to companies that would get them to offer more training with ASE.	2/7/2020 6:28 PM
514	No Questions about ASE Cert!	2/7/2020 6:24 PM
515	Glad you requested feedback.	2/7/2020 6:23 PM
516	Good survey	2/7/2020 6:16 PM
517	I believe decent training is provided at OEM levels and larger repair shops provided the tech is eager and willing, but i think access to quality training at the independent level is lacking. I think if there was a more universal and cost effective training system for all shops to utilize it would lead to better industry standards.	2/7/2020 6:13 PM
518	None	2/7/2020 6:08 PM
519	We need free study materials for the T series and test need to be easier.	2/7/2020 6:03 PM
520	Need more travels Technical Training Trainers to put on classes at local event halls restaurants, hotels and/or employer direct class first 4 hr or last 4hours something like that.	2/7/2020 6:02 PM
521	The up and coming Technicians need more hands-on training and well as approved study materials for those who wish to be more involved in their field on their own time.	2/7/2020 6:01 PM
522	None	2/7/2020 5:59 PM
523	Questions 19-21 took me back to the top of the page with every answer. Hope it helps	2/7/2020 5:58 PM
524	I am currently Enrolled in a two year automotive program	2/7/2020 5:57 PM
525	I have retired from the Automotive business but stay active on Discussion groups, social media etc. I still help friends and neighbors with their automotive questions and problems	2/7/2020 5:54 PM
526	It was fine	2/7/2020 5:54 PM
527	Simi retired, just hobby business for me at this point, Master certification had little worth, declining industry, love the work hatted the occupation	2/7/2020 5:48 PM
528	Training is really needed	2/7/2020 5:47 PM
529	Would like to see a more related training for vehicle that we work on , BMW 's	2/7/2020 5:44 PM
530	After 20+years of this, so disillusioned , pay scale sucks and God forbid your not an white male..like myself	2/7/2020 5:43 PM
531	No comments	2/7/2020 5:41 PM

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532	Training is key to the repair industry. What the OEM's teach should be available online even if it costs a small fee.	2/7/2020 5:40 PM
533	It's was not bad. Easy to take and complete	2/7/2020 5:40 PM
534	Hopefully this year Ill receive the proper training needed for continual growth in the industry .	2/7/2020 5:34 PM
535	Seemed to be comprehensive. Thanks	2/7/2020 5:26 PM
536	Hopefully this survey helps out to get the necessary training every auto technician needs to be able to do their job.	2/7/2020 5:25 PM
537	good idea	2/7/2020 5:15 PM
538	:)	2/7/2020 5:06 PM
539	I probably should not have taken this survey because I am retired. I used to train on-board computer systems for a Tool company after I wrenched for thirty years. I am a firm believer that presentation without demonstration is just conversation. You definitely need the theory and the practical hands on to learn something well.	2/7/2020 4:58 PM
540	Auto technicians generally don't want to help or share knowledge. I hope this will bring some training methods to needy	2/7/2020 4:48 PM
541	Thankyou	2/7/2020 4:44 PM
542	Hope this helps us both.	2/7/2020 4:43 PM
543	My Opnion Only , This Survey Should A Lot Longer More Elaborate Findings .	2/7/2020 4:41 PM
544	Hands on training has been my favorite	2/7/2020 4:31 PM
545	i am a master tech with L1, hard to justify further training. I don't know it all but they think i do, haha	2/7/2020 4:27 PM
546	Working for a dealership you have car specific training, hands on, web based, video, vct, world class certs, ase is a waste if time, same crap old same questions w no reference or relevance to my job, gm provides more than enough Ase is useless. Money racket	2/7/2020 4:27 PM
547	35 years of ASE certification and recertification, looking forward to retirement.	2/7/2020 4:23 PM
548	I work on VW/Audi, Both of which do not Recognize A.S.E. Certification, Therefore I have let My Certifications Expire. No Need to keep Giving A.S.E. Money, for a Certificate to hang on the wall. Thanks.	2/7/2020 4:23 PM
549	No comments at this time	2/7/2020 4:21 PM
550	I still wish the industry could move away from the flat rate pay system in favor of a system that will benefit the customer better. I still see this system being abused to the detriment of customer based service. Thank you and keep up the good work.	2/7/2020 4:18 PM
551	It has been my experience that most technicians lack understanding and the ability to diagnose and properly repair the advanced systems and technologies in today's vehicles (drivers assist systems, engine performance technologies, etc). Seems what is mostly available for learning these things is reading materials/videos that require technicians to take their own time to learn. I believe hands on is the most effective learning method for most technicians and think it would be the most helpful and intriguing to keep technicians learning and growing in the trade.	2/7/2020 4:17 PM
552	NONE	2/7/2020 4:16 PM
553	I am retired and no longer seek certification. I do however believe that training is the ONLY way techs can continue to service the industry in an cost effective and timely manner. I was previously an automotive and diesel master tech and proud to display my certifications but as I said, I am no retired, Thank You	2/7/2020 4:14 PM
554	The new generation dont really want to be mechanics . So us older generation need to keep up with the new technology and train new and up coming mechanics. High schools need the ase community to guest speak to the remaining auto shops.	2/7/2020 4:14 PM
555	Not sure the survey really touched the topics that needed to be touched	2/7/2020 4:12 PM

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556	I would have liked it to take more about how I use my ase skills on the job.	2/7/2020 4:11 PM
557	I am happy to see ASE might care about us with this survey I have not seen any signs of the job for us getting better With that I cannot tell one to get into this job piss poor pay and with tool cost off the wall At this time I need to recert all 9 ase test but are having a hard to find a good reason piss away time with the family and friends	2/7/2020 4:09 PM
558	Knowledge of classes is sorly limited in this shop and a regonal website with current and future training would help make decisions about cost vs gains more viable	2/7/2020 4:06 PM
559	this industry is getting tougher, so training needs to step up	2/7/2020 4:04 PM
560	It would be nice if ASE offered a category for techs who are retired. ASE Retired master technician. Lifetime achievement kind of thing.	2/7/2020 4:04 PM
561	I like how to the point & easy to complete	2/7/2020 3:58 PM
562	Access to material without high cost is the biggest challenge I face when prepping for certification test.	2/7/2020 3:55 PM
563	None	2/7/2020 3:52 PM
564	Well you people are doing a great job here okay. THANKS AND GOD BLESS.	2/7/2020 3:52 PM
565	it would be nice to be informed of training in my area	2/7/2020 3:49 PM
566	I have completed my required factory training.	2/7/2020 3:47 PM
567	The future is EV vehicles. The longer the big 3 keep ignoring this the worse off we'll be. Bad EV concept cars are not enough.	2/7/2020 3:45 PM
568	it was good	2/7/2020 3:42 PM
569	none	2/7/2020 3:42 PM
570	Very good , important questions for self evaluation	2/7/2020 3:37 PM
571	Education is the key!!!	2/7/2020 3:24 PM
572	N/a	2/7/2020 3:19 PM
573	We need more testing centers in or area. Wrote dont get paid to go and take ase test. More centers and after hour testing would be great .	2/7/2020 3:19 PM
574	I am retired, so my answers are based on what I experienced 2 years ago. Auto repair as a career is becoming obsolete for several reasons. As far as training is concerned, there are simply too many makes and models and too many overly complicated electronic and mechanical systems to make training effective for the techs and shop owners to earn a living. I actually saw my wages decrease in my last 3 years of work. Electric vehicles will be the nail in the coffin for the repair industry. The public has tolerated the high cost of buying, insuring and maintaining gas powered vehicles because there was no alternative. Electric cars and ride sharing will change that. The repair industry will be left with nothing but low paying jobs like tire replacement, brakes, suspension, etc. There will not be enough high tech work to support the number of techs currently in the field and there is no guarantee that work will be profitable as I have seen it decline already. The training industry must face reality and admit that it will have less relevance as time goes on. Users are not getting a profitable return on investment of time and money, and the repair industry will steadily shrink as techs abandon the industry due to falling wages. If you would like to continue this discussion, I am free and willing to do that.	2/7/2020 3:10 PM
575	UPS doesn't have training other than safety	2/7/2020 3:09 PM
576	Class room is the one I prefer	2/7/2020 3:08 PM
577	As a group,we desperately need to relax rules so youth can be allowed on job sites,this is the best training available.I have personally hired many young people and helped them learn the trade.Sadly,this is no longer possible,due to draconian labor and safety regs and insurance requirements.Also,many are reluctant to put untrained people in their shop for fear of injury and lawsuit.The answer needs to be simple and easy,none of us has time for more paperwork or B.S.	2/7/2020 3:06 PM
578	This is a great benefit for the industry	2/7/2020 3:04 PM

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579	No comments	2/7/2020 3:01 PM
580	N/A	2/7/2020 2:51 PM
581	I have been ASE certified sense the nineties. I have dropped a few of them because my customers have never asked about it. I am neutral on the subject but I know a lot of shops use it as a badge. I have never failed a test and don't study for them. Even if I know very little about it when taking the test. ASE is a good sales pitch but it would not be why I would take my vehicle to be repaired.	2/7/2020 2:44 PM
582	Based off statistics and word of mouth it seems not enough employers push or incentivize employees to obtain ASE certifications or training off job. I also feel a vast majority of the younger generation (under 25) are not motivated enough to push themselves into the automotive field. It's not an easy occupation both mentally and physically. I feel we will see a larger decline in ASE certified technicians in the years to come. Especially in master certified technicians which is what I am working towards becoming.	2/7/2020 2:36 PM
583	Good survey.	2/7/2020 2:36 PM
584	The majority of aftermarket employers don't require ASE but it helps.. The cert/recert. price is a bit steep	2/7/2020 2:34 PM
585	None	2/7/2020 2:33 PM
586	Stay out of training other than practice test. ASE is scummy money suckers.	2/7/2020 2:31 PM
587	What is the future like for mechanical repair?	2/7/2020 2:29 PM
588	I stopped taking tests after they were changed to all computer.	2/7/2020 2:27 PM
589	Some questions difficult to answer as I am a one man (self employed) general repair shop specializing in what ever my customers needs are (a throw back to the old days)	2/7/2020 2:27 PM
590	no comments	2/7/2020 2:24 PM
591	ASE test queations are not relevant to real life situations. Diagnosis questions are extremly vauge and have mutiple correct answers that can only be proven by physical real life testing and and process of ellimination. Failures in these situations are biased by author and do not test actual technician knollege or skill.	2/7/2020 2:23 PM
592	ASE does nothing for me. I get no extra pay for it. Do I do not take the tests anymore it is a waste of money and time. I have 30 years of experience that is valued more. And factory training that is all I need	2/7/2020 2:21 PM
593	Could use more on the job training to help beginner mechanics	2/7/2020 2:19 PM
594	Most doesn't apply	2/7/2020 2:18 PM
595	Lower the price please. It's almost easier going in and paying for it and getting done in one shot	2/7/2020 2:16 PM
596	Na	2/7/2020 2:15 PM
597	this survey lacks a lot of insight as you can only answer one thing for the first question. as in my case I am the owner, small engine technician, auto technician, HD truck technician, service advise and so on and so forth. the answers in my opinion change depending on the occupation position you hold.	2/7/2020 2:12 PM
598	N/A	2/7/2020 2:12 PM
599	I would like to learn how to repair Electric cars. Where can I get that thorough education?	2/7/2020 2:09 PM
600	Na	2/7/2020 2:08 PM
601	It's a great reminder that refresher training courses are needed.	2/7/2020 2:05 PM
602	None	2/7/2020 2:03 PM
603	ok	2/7/2020 2:03 PM
604	Survey is ok , it might not change anything in my field , flat rate needs to disappear so we can better serve the customer and fair compensation	2/7/2020 2:02 PM

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605	Great	2/7/2020 2:00 PM
606	<p>Most often I have experienced management at multiple jobs pull the same nonsense. They hire people who seem to know what they are doing to avoid worrying about paying for training. They assume that the knowledgeable person can teach as they go. Thus the other techs will just pick up on it. The previous 3 shops I worked at would use that same method. The bigger dealership I worked at used to have instructors and did a really great service by training almost all techs in rotations on many subjects. Technology started to outrun the trainers and I believe that put them out of work as obsolete. Now nearly any shop just sticks to e-learning lessons. Mostly self-paced. I am really good and doing what I do, and have learned both classroom and on the job over 22 years. So, the e-learning is not either good or bad in particular for myself. The e-learning is a problem for greener techs though. They often do not take it seriously. I have worked at a place where the e-learning courses were required to keep our jobs. These younger techs would just blow through the program. Re-taking it a hundred times over and over until they finally pass the quiz at the end. Since the geniuses that wrote the courses allowed techs to re-test an unlimited amount of times til you pass. So why bother sitting through a lecture? No need to with this way. The boss doesn't care as long as their records show current tests taken. A perfect example is the Ford STAR training. One job had lots of primitive equipment that was carbureted engines. Old Ford 300s. I was taught all those old fuel systems at UTI back in 'Nam lol JK back in 1996. Not one tech could figure those old engine out. They ran like garbage. I fixed them and the airport tugs would pull wheelies from the power. I kept finding stuff installed backwards all the time. I made efforts to train them. But there was a serious lack of initiative. This was also true when I worked at Cat dealers. I learned old school scroll fuel system repairs through other techs. Nobody has any courses offered on old stuff that still exists. Some customers just refuse to upgrade. Or the equipment serves very special and expensive needs that it cannot be modified without major engineering. The techs that still know this old stuff are a dying breed. I believe that a tech cannot truly serve well unless they have better access to technical information. Accountability is an issue as well with these younger techs coming in. Men and women. I have worked with both. Same issues apply to both.</p>	2/7/2020 1:59 PM
607	Real world work environment doesn't lend itself for training during work hours	2/7/2020 1:57 PM
608	the test time used for testing is not long enough	2/7/2020 1:49 PM
609	Any type of up to date training is always needed	2/7/2020 1:48 PM
610	Awesome experience thank you.	2/7/2020 1:48 PM
611	Employers don't want to send us for training. I have usually paid and done a lot of my training on my own time.	2/7/2020 1:47 PM
612	obviously geared toward actively employed techs	2/7/2020 1:45 PM
613	Our industry is loosing good/great techs and finding the right tech is becoming harder.	2/7/2020 1:45 PM
614	plan on retiring next 12 to 24 months	2/7/2020 1:45 PM
615	None	2/7/2020 1:44 PM
616	The reason I don't answer all the questions is I am retired. I have over 40 years of experience in both automotive and heavy truck repair. I was mostly in the repair, maintenance, and building of emergency vehicles.	2/7/2020 1:40 PM
617	Fine	2/7/2020 1:39 PM
618	Would like to get actual study material for ase tests that actually are about the quiz instead of nonsense outdated material	2/7/2020 1:39 PM
619	Good to know survey, I think there should be more of an incentive for young/new techs to get into the field, I see less n less qualified techs every year	2/7/2020 1:38 PM
620	Interesting survey. I have a lot to think about.	2/7/2020 1:35 PM
621	Why cant we take test on our own pc	2/7/2020 1:33 PM
622	No comment	2/7/2020 1:31 PM
623	Come to Hawaii please	2/7/2020 1:28 PM

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624	Please update sectioning classes to more closely reflect industry standards.	2/7/2020 1:27 PM
625	Nice survey	2/7/2020 1:24 PM
626	We do not have enough trainings, we need trainings more than ever before as technology increases.	2/7/2020 1:24 PM
627	Most of my Coworkers! & Techs I Know complain about the fact ASE Test preparation is totally diff to Real exams. So Including myself... With family & extensive driving to work the last we want waste time on Wrong study guides. We get ASE'S just because we like to have but not because We needed. This exam doesn't reflect our real knowledge & Experience. As business is good for the Exam takers places but not for the Technicians.	2/7/2020 1:22 PM
628	this survey should include questions related to people who got out of the industry and why	2/7/2020 1:21 PM
629	the cost is too high and there need more drawing or picture on the test or question	2/7/2020 1:20 PM
630	There is a need for advance manufacture information, how it works makes it easier to diagnose.	2/7/2020 1:19 PM
631	someone is thinking ahead	2/7/2020 1:18 PM
632	None.	2/7/2020 1:14 PM
633	None	2/7/2020 1:14 PM
634	Really happy about the myASE renewal app. Hope to see more products like this in the future.	2/7/2020 1:14 PM
635	Something has to be done to have the ASE tests act as a license to work in the automotive industry. At the dealer we see some scary and poor workmanship on cars that come to the dealer from the outside/aftermarket shops. Many of these shops will display they have ASE certified techs but any body that the dealer hires don't have any ASE certifications and a lot of these people have been working in the industry for 5 plus years. Also the dealers have to be more stringent in enforcing training because when they hire these outside shop techs and the techs see that there is a load of manufacturer certifications and ASE certifications combined to make you certified in 1 area they refuse to do it and get away with taking the gravy jobs from the master techs and other certified techs that work very hard for years to become and maintain the certifications needed.	2/7/2020 1:12 PM
636	To be honest I would not recommend this line of work to anyone. My son works in a office and I am happy for that. I started in 1975 and have seen most of all that has changed. From poor pay related to what the shop charges a hour to the poor design for repairing cars. These car manufactures build them to sell not repair, it's like they don't care about the guy that has to fix there mess up's. Anyway have a nice day. Tom	2/7/2020 1:12 PM
637	Having worked as a tech instructor, I see too much media type training, and not enough mentored hands on experience based training. There is a big disconnect between audio/visual e- learning and the transition to actually performing the training based work.	2/7/2020 1:11 PM
638	It will help training providers to improve the availability.	2/7/2020 1:10 PM
639	Available trading has decreased in this field.	2/7/2020 1:04 PM
640	None	2/7/2020 12:59 PM
641	I feel shop management is something that is missing from a lot of classes.	2/7/2020 12:57 PM
642	work for fca training is very good	2/7/2020 12:57 PM
643	THE REALITY OF TRAINING FOR A SUBSTANCIAL AMOUNT OF US VETERAN TECHS, THAT LEAD THE WAY IN THE INDUSTRY HAVE VERY LITTLE OPPORTUNITY TO GAIN ANYTHING BUT ON THE JOB TRAINING THESE DAYS. YOUR INTEREST IN HELP IS APPRECIATED.	2/7/2020 12:55 PM
644	should asked about the app for recertifying. would like to see all test available for recerts	2/7/2020 12:55 PM
645	I have been paying into ASE for 30 years been master certified in 9 ASE for 25 + years I don't feel the need to have to keep paying into it. I have not forgotten how to repair vehicles if nothing else I'm even better at my job now then I was 25 Years ago but yet I need to prove I can repair vehicle every few years. all ASE is today is a cash grab	2/7/2020 12:53 PM

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646	The shop doesn't offer any training, to improve we would have to locate training on our own time and personally pay out of pocket	2/7/2020 12:52 PM
647	thank you	2/7/2020 12:48 PM
648	A lot of dealerships won't take on a new technician unless they have experience. Going to a vocational school gives you very little of it. Maybe find a way to get some of the dealerships to start a apprenticeship program.	2/7/2020 12:48 PM
649	The majority of my training is through vendor sponsored classes. Primarily standard brand training. I attend several classes per year and are not paid for all training. Employer payed training would increase the amount of training I would take advantage of.	2/7/2020 12:48 PM
650	Over the last 5 years I have seen my flat rate hours cut in half. It's hard to make a living in this industry anymore.	2/7/2020 12:47 PM
651	I'm a forklift mechanic, I hope my input is valid. Thank you!	2/7/2020 12:47 PM
652	I wish a person could answer more freely with some answers like the amount of instruction leaves lots to be desired. For me there is no way to put a 100% total down on either of them.	2/7/2020 12:47 PM
653	Thanks you	2/7/2020 12:47 PM
654	Need more apprenticeship programs for the young technicians.	2/7/2020 12:46 PM
655	With all the new technology need to be ready and well trained to deal with and correctly diagnose problems customers will have with out going to the dealership	2/7/2020 12:45 PM
656	I work for a defense contractor writing diagnostic procedures for technical manuals, but I still maintain my ASE certifications. Since there is no ASE requirement where I work, they don't offer training or reimbursement. I feel it's still important to maintain them as the training still generally applies to my work.	2/7/2020 12:43 PM
657	Upper level training is not readily available or really offered through my company	2/7/2020 12:42 PM
658	I hope this is helpful because im a hands on kinda learner and thats they way i think it should be.	2/7/2020 12:42 PM
659	Pay rate adjustments	2/7/2020 12:40 PM
660	Good survey,	2/7/2020 12:38 PM
661	Coaching and mentoring is the best way for the young tech's to learn.	2/7/2020 12:36 PM
662	Good survey. I like cabellas!	2/7/2020 12:35 PM
663	I used to follow ASE 30 years ago but there monthly flyer was more about selling patches and uniforms "ASE logo" stuff and very little technical learning information that I don't bother with you at all and rarely click on your emails.	2/7/2020 12:33 PM
664	The ase test are very complex in English and Spanish when I take them the times are so critical have to rush most of the time.	2/7/2020 12:31 PM
665	Would like train and study more but being a business owner takes up most of my time.Video training is ok.But nothing beats hands on training.	2/7/2020 12:31 PM
666	It's a great service	2/7/2020 12:29 PM
667	No Comment.	2/7/2020 12:24 PM
668	Yes techs are valuable to any business today, and training is essential for the future and production of any tech. Training needs to increase and improve for everyone s benefit.	2/7/2020 12:24 PM
669	It would be nice to get e learning training that relates to common problems and how to fix it to how ase exams want us to answer, I feel like some ways that the test are written in a way if pick one way the other is so close to the other answer. I feel like you should be test on the knowledge of system your being tested not so much of how one mechanic to another would do it.	2/7/2020 12:24 PM
670	Nice survey. Easy and fast to complete.	2/7/2020 12:24 PM
671	Some good ideas to increase training	2/7/2020 12:20 PM

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672	As a OE supplier. I reached out to ASE to do Technical classes and ASE never responded to my request. Multiple requests via phone calls and emails and no one ever responded to me. ASE is a Joke.	2/7/2020 12:18 PM
673	Thanks for the opportunity	2/7/2020 12:17 PM
674	It feels that training availability has declined over the years. Maybe it is that vehicles have evolved so much leaving independents behind. Training is there but costly. So topics have to be picked and chose. Little mastery is accomplished. Not to mention alot of entry level people have almost no background or training from school. It's a slippery slope	2/7/2020 12:15 PM
675	I dont think this survey will effect my career in any way.	2/7/2020 12:14 PM
676	I work for a large corporation that is too concerned with aiding the bottom 30% that there is virtually nothing for the top 30% you have to take it upon yourself in your own time if you want growth. All large decisions are made by people that have no idea how the trucking industry works or even basic mechanics. Tons of basic repetitive training that doesnt aid in anyway of the forward progression of a master tech.	2/7/2020 12:14 PM
677	The industry is going downhill fast. Flat rate is a joke anymore. Printed labor times are very inaccurate, warranty sometimes is more than customer. I am not going to train someone on how to do my job so they can take work away from me. There are no young people that are going to replace the experienced techs. Good luck.	2/7/2020 12:13 PM
678	Happy to take this survey thank you.	2/7/2020 12:12 PM
679	Self directed E learning power / point style presentations with videos and short quizzes are great prerequisites to the week long dealer training seminars. Having a high ranking manufacturer representative in the shop on occasion is also a great learning avenue.	2/7/2020 12:12 PM
680	Auto industry is evolving into a very complex world with all the safety equipment, education is the only way to stay on top of it or at least with it...	2/7/2020 12:10 PM
681	Some of the automotive repair questions on the tests are dated, and and should really be updated to be reflect today's vehicles.	2/7/2020 12:10 PM
682	good survey.pick me for the \$250 for snap on	2/7/2020 12:09 PM
683	It was helpful	2/7/2020 12:04 PM
684	ASE stole my money when I did not schedule the test in time . Told me I had to pay again . ASE does not care about the technician just about the money .	2/7/2020 12:03 PM
685	Thank you for the opportunity!	2/7/2020 12:02 PM
686	Some of the questions didn't pertain to me as I work for a government entity. I would definitely like more training as the trucks and needs change with technology.	2/7/2020 11:52 AM
687	Need better hands on instructors. Not Zeus but a teacher. Not a know it all. No one likes to be looked down on. If this happens we would see more increases.	2/7/2020 11:52 AM
688	The repair and servicing of vehicle industry training needs to provide more real world instruction. People are coming out of vocational and the like forms of schooling with no real world feel for what the work environment truly is like.	2/7/2020 11:51 AM
689	I have great deal of respect for the ASE. The percentage question though so be 100% of all. I believe you need every type and ever way of training and known you can get! There are days in shop where you basic knowledge and never advance known can't help you find the problem you have to also learn to true your instincts and think out side the box you found an intermitting problem.	2/7/2020 11:49 AM
690	not bad good questions	2/7/2020 11:43 AM
691	Being basically a one person shop, a lot of the training questions really don't apply like they would in a larger shop	2/7/2020 11:40 AM
692	It was a great survey way easier then the ASE testing	2/7/2020 11:39 AM
693	I worked for sears auto center for 13 years. Our store just got closed down. But they would send you to a class to get certified in a specific job. But after that there was no continuation of automotive training. Just e-learning every year to repeat safety protocols. If you wanted to	2/7/2020 11:38 AM

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learn new things you pretty much had to be self taught. I was the only person there with ASE's. So hopefully my new job will not be hard to find. Thank you

694	None	2/7/2020 11:36 AM
695	Very well asked questions..	2/7/2020 11:36 AM
696	I feel my situation is somewhat unique due to the company I work for. I feel like my hunger for learning is out reaches what my company offers or would be willing to allow due to company policies.	2/7/2020 11:35 AM
697	Thanks to take the time for asking about this	2/7/2020 11:31 AM
698	Good luck	2/7/2020 11:30 AM
699	None	2/7/2020 11:26 AM
700	why?	2/7/2020 11:26 AM
701	Add question about pay rate happiness with knowledge you have.	2/7/2020 11:24 AM
702	Thanks for all your help.	2/7/2020 11:16 AM
703	There is a shortage of info on new systems for vehicle specialty now that in 20 years we will see majority of electrical vehicles ,evhybrids but there is only a few classes available from either online or at vocational schools.	2/7/2020 11:13 AM
704	Would like to see more updated practice tests for ase	2/7/2020 11:12 AM
705	Representatives sent to employers showcasing the advantages of training programs would help substantially.	2/7/2020 11:07 AM
706	The personnel reviewing qualification seem to not know what the duties are when it comes to the military. I recently took and passed C1 and was told that I don't have the experience. I am an active duty Motor Sergeant and manage a fleet of vehicle. I create work orders, order parts, manage the mechanics under me and perform the work from time-to-time. I think that there should be someone that understands the roles that Soldiers fill before denying certification of there experience.	2/7/2020 11:06 AM
707	This industry needs more Training hands on training, and better pay we the automotive industry deals with multiple areas such as auto and manual trans electrical hvac and more systems where a normal electrician that only deals with electricity makes more money then a technician that deals with way more systems. Hvac technician makes more money then a technician.	2/7/2020 11:02 AM
708	People do not want to repair cars anymore. Vehicles are becoming more advanced and the training is not keeping up with it. The cost and time to go to a school while working a full time job is impossible. Finding employees that will stick with the trade and do a good job is becoming increasingly more difficult. Diagnostic technicians are becoming extinct, there are too many parts exchangers that don't have the access to training or are not willing to learn.	2/7/2020 11:00 AM
709	I prefer in classroom advanced training with hands on availability where necessary> Interaction with other technicians can be beneficial to the learning experience.	2/7/2020 11:00 AM
710	If like to get more involved in such information this industry is in need of revising.	2/7/2020 11:00 AM
711	Everything ok	2/7/2020 11:00 AM
712	Awesome survey.	2/7/2020 11:00 AM
713	Dealerships know it cost money to properly train people. Auto makers also know this. Instead of talking about the new technology in new cars,..... talk about real world problems that techs could face. I understand that it's hard to know what will fail on new cars however auto makers use class sometimes to tell you how wonderful they're new products are instead of how to fix them.	2/7/2020 10:58 AM
714	Employer will not pay for training or pay employee to train due to cost and time taken away from the work place	2/7/2020 10:57 AM
715	Doing a great job! Keeping things up to date. Also, getting other peoples inputs only makes things better for us all.	2/7/2020 10:56 AM

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716	The ASE test should not be a timed test	2/7/2020 10:52 AM
717	In my opinion we defiantly need more hands on with automatic transmission and the discussion of fuel trim and how to ready oxygen sensors, and diesel diagnosis with today's more complex high pressure, and ear systems.	2/7/2020 10:51 AM
718	Some of our needs arise due to our General Manager not being familiar with the technology and the training it takes to understand it.	2/7/2020 10:49 AM
719	Nice survey. I hope this helps.	2/7/2020 10:49 AM
720	Really good	2/7/2020 10:48 AM
721	you ask about how training is going in the industries. how many small business do you think that pays for training aid from the ASE web site? The training that most Technician receive comes from the parts store like Napa, Orileys , Drive train Ind. classes that are free. Provide low cost training that technician can afford, cause paying for those test to become a master mechanic in different fields cost a bit. talking to younger generation technician, they choose not be ASE certified cause of the price and how the questions and answer on the test confuse people. One question one answer not is A or B right or neither.	2/7/2020 10:48 AM
722	Really very interesting these is self improvement	2/7/2020 10:43 AM
723	Na	2/7/2020 10:43 AM
724	Understand the manufacturers theory better before putting manufacturers specific ase test.	2/7/2020 10:42 AM
725	information as to where training can be found for specific brands would be helpful. i run 70% international with cummins motors	2/7/2020 10:41 AM
726	Update tests to current vehicle standards.	2/7/2020 10:40 AM
727	New challenges with no affordable training	2/7/2020 10:36 AM
728	Keep up with the good work ,a lot of young folks still need of your training, my self is keeping busy & waiting for my retirement. And maybe i will take a couple more test from you guys in this my last period of life. Thanks ."	2/7/2020 10:35 AM
729	Thanks!	2/7/2020 10:35 AM
730	I've had to take several tests over and over again just to fail by one or two question. I paid over 10K just to got to a school that closes down months later and now i'm stuck with any sort of support system to help me "brush up on my skills". If it wasn't for people on youtube like Josh Adams the instructor or FreeASEStudyGuides.com i'd be in real trouble. in order for me to keep my job i need to pass 3 more tests and which i've taken close 10 so far just to pass only 1. Do you know how much money i've spent not having gas to put in my car and had to walk to the bus stop in the rain just to take a test 45 mins away from home to fail by one or two points. but i doubt any one will care how much work i put in ASE testing and centers still make there money off me and what do i get a paper that shows how much i failed on each section of the test not here's the ones you got wrong would probably help me more then having to re read a section all over again. now, i have to registration and 3 more tests. after failing so much you would think some would at least do me the favor and waive my registration so i can use it to take more tests	2/7/2020 10:34 AM
731	No comments at this time.	2/7/2020 10:32 AM
732	I think that the manufacturers should recognize Ase tests in their training along with the tests that they have to become master certifiable	2/7/2020 10:29 AM
733	Ok	2/7/2020 10:29 AM
734	Employer provides no training anymore	2/7/2020 10:28 AM
735	Training is always lagging, even with OEM shop	2/7/2020 10:27 AM
736	When taking ASE they should count the other ten questions that don't get graded.	2/7/2020 10:25 AM
737	I am starting a new job with it's only focus being ADAS diagnosis and calibration. I will no longer be on the repair side.	2/7/2020 10:25 AM
738	My issue with ASE testing is that it is primarily domestic based, I work for a German	2/7/2020 10:24 AM

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automotive company and most testing does not apply to German engineering and how our networks communicate and diagnose. The dealer training we are provided does substantially a more better representation of what we deal with than ASE

739	at my job we really dont have access to any training.	2/7/2020 10:23 AM
740	Training is out there but a lot of companies don't push it and don't help with it as they should but training is always a plus no matter how much you know	2/7/2020 10:23 AM
741	Many employers don't see a need for investing in continued education for their techs	2/7/2020 10:23 AM
742	Working in dealerships for 20 plus years, I have found that the system is very corrupt, manufacture's work with the dealers to cut flat rate time's to almost half to make money. Technicians like myself have training certifications, through manufactures or ASE that are used to file warranty claims!!! (Big Issue) they are putting my name and reputation on the line, when they claim that I worked on a vehicle, to collect warranty pay, but in reality I never touch the vehicle, but the lube boy does, and my name is all over the paper work, to push a claim through!!! This is a Big Lie, that is common practice in the repair business. So as far as training goes, I think that it is very important to stay on top of the ever changing field, But it should never be used to manipulate the system, for big money business to pull ahead. Their should be a law that protects's a individual's training and certificates against things like this. Thanks	2/7/2020 10:21 AM
743	More E learning and less person to person learning	2/7/2020 10:20 AM
744	I am pleased to see that the ASE testing is being offered in Spanish. I need the B2 exam to be available in Spanish for 2 of my painters.	2/7/2020 10:19 AM
745	I used to get reimbursement for ase. Training but not any more so I quit taking ase testing	2/7/2020 10:19 AM
746	None	2/7/2020 10:18 AM
747	Would like to see more hybrid and ev trainig locally in south west florida.	2/7/2020 10:18 AM
748	Easy enough	2/7/2020 10:17 AM
749	In my professional opinion, the 30 day waiting period after failing a test should be removed or shorten.	2/7/2020 10:16 AM
750	Nice survey	2/7/2020 10:16 AM
751	Good survey	2/7/2020 10:16 AM
752	It is one thing to have a survey, it is another to see it happen.	2/7/2020 10:15 AM
753	Good survey liked the questions right length and time to fill it out	2/7/2020 10:14 AM
754	Training is a must, to learn the correct way to diagnose and repair vehicles. Then need to practice on the job to polish what you have learned.	2/7/2020 10:12 AM
755	Pic me. Im a toolahaulic	2/7/2020 10:12 AM
756	Self and with learn as u go trained mostly, ase teaches principles of diagnosis and repair, most technicians I know learn mostly hands on and on the fly	2/7/2020 10:11 AM
757	More access to independent online training	2/7/2020 10:11 AM
758	I'm a transit tech and there is little to no training for transit. Most training is for automotive or trucks.	2/7/2020 10:10 AM
759	We work for a major tire manufacturer on the research and development side. Not a lot of training available for new technicians coming into the company other than hands on and mentoring with myself or a senior technician.	2/7/2020 10:09 AM
760	what is question 29 regarding	2/7/2020 10:08 AM
761	I currently do not have any ASE's. Ive had all at one point. I have worked at one employer and not changed careers. I find it absurd that I have to retake the tests that I already passed being I have not changed careers, I have not forgot how to do my job..have actually gotten better at it over 22 years. Maybe something to discuss at the next management meeting?	2/7/2020 10:07 AM
762	Training is difficult, especially quality training because the dealer does not want to lose the	2/7/2020 10:06 AM

ATMC 2020 Training Benchmarks Survey for Auto and Truck Service Professionals

technician for multiple days. They complain about using our allowed time off enough as is, trying to get extra time away from the shop is almost impossible. Thank you for the survey.

763	auto industry destroyed the career field. otherwise we'd be treated like plumbers and electricians.	2/7/2020 10:03 AM
764	ASE's are pointless	2/7/2020 10:00 AM
765	Training is an ongoing tool techs needs to keep up with the changes in automotive field.without it they fail.	2/7/2020 9:59 AM
766	I am getting out	2/7/2020 9:58 AM
767	None	2/7/2020 9:58 AM
768	Good to get the information	2/7/2020 9:57 AM