

None

3/14/2017 1:23 PM View respondent's answers Categorize as... [œ](#)



Glad to know you care about the future of this industry. Thank you!

3/11/2017 8:54 AM View respondent's answers Categorize as... [œ](#)



great!

3/5/2017 6:25 AM View respondent's answers Categorize as... [œ](#)



Was an exsperience

3/5/2017 1:25 AM View respondent's answers Categorize as... [œ](#)



I'm a technician and don't have the ability to provide training. I'm interested in attending training.

3/4/2017 1:06 PM View respondent's answers Categorize as... [œ](#)



none

3/1/2017 3:48 PM View respondent's answers Categorize as... [œ](#)



IT WILL GENERATE INFO. TO BETTER , MORE ACURATE TRAINING IN ALL FORMS

3/1/2017 9:16 AM View respondent's answers Categorize as... [œ](#)



N/A

3/1/2017 7:52 AM View respondent's answers Categorize as... [œ](#)



Most technicians that I have spoken with prefer in-person training....hand-on if possible. They say that they get bored watching videos and don't end up retaining much of the info and they don't really feel like they learned anything until that can practice in the real world.

2/28/2017 12:38 PM View respondent's answers Categorize as... [œ](#)



I enjoyed taking survey

2/28/2017 11:39 AM View respondent's answers Categorize as... [œ](#)



Would like to access training

2/28/2017 8:01 AM View respondent's answers Categorize as... [œ](#)



None

2/28/2017 7:11 AM View respondent's answers Categorize as... [œ](#)



Had FORD training two days last week it was good but some of the classroom training was hard to follow and the lab training did not go well.

2/28/2017 1:14 AM View respondent's answers Categorize as... [œ](#)



Being able to identify knowledge deficiencies is the first step. Educating the technician to the point where they clearly understand the subject is both essential and professional.

2/27/2017 7:25 PM View respondent's answers Categorize as... [œ](#)



None

2/27/2017 5:22 PM View respondent's answers Categorize as... [œ](#)



Very Well Done

2/27/2017 5:21 PM View respondent's answers Categorize as... [œ](#)



I wish you could provide more training in heavy equipment .

2/27/2017 9:47 AM View respondent's answers Categorize as... [œ](#)



There need to be more training done on vehicle system that coming before vehicles start to fail example front view camera/ collision avoidance and or more information on Bluetooth/radio issues

2/25/2017 11:16 PM View respondent's answers Categorize as... [œ](#)



I would love to see the results of this by region.

2/24/2017 4:17 PM View respondent's answers Categorize as... [œ](#)



The technology we are faced with far exceeds the training we receive, mostly I believe, because management doesn't really understand what we as technicians have to deal with. Many of our locations simply send their vehicles to the dealer

2/24/2017 11:02 AM View respondent's answers Categorize as... [œ](#)



Be interesting to see the results

2/24/2017 9:52 AM View respondent's answers Categorize as... [œ](#)



It depends where you work and who your customers are

2/24/2017 7:14 AM View respondent's answers Categorize as... [œ](#)



clinicts do not work too many people and pushing a buton for an answer is pathetic i work at cape tire service a pro shop in hyannis 45 falmouth road hyannis mass 02601 joe difonzo i take my job seriouse and want hte best for this shop send me a medium tshirt i thank you our phone 508/771/1111 thank you

2/24/2017 12:25 AM View respondent's answers Categorize as... [œ](#)



excellent questions

2/24/2017 12:21 AM View respondent's answers Categorize as... [œ](#)



Not related to my field.

2/23/2017 10:15 PM View respondent's answers Categorize as... œ



Small shop if employees dont have knowledge they will not be hired

2/23/2017 7:53 PM View respondent's answers Categorize as... œ



Thank you for your efforts in providing assistance to our Industry via these surveys.

2/23/2017 2:57 PM View respondent's answers Categorize as... œ



Good survey to learn training deficiencies on the private sector.

2/22/2017 11:45 PM View respondent's answers Categorize as... œ



I believe that hands on training with a mentor is often the most effective method for most of my best mechanics and sales people.

2/22/2017 9:21 PM View respondent's answers Categorize as... œ



Good to see that there is interest in training and getting more techs up to speed in a changing enviornment. Thank you.

2/22/2017 2:21 PM View respondent's answers Categorize as... œ



Pretty hard to say all OE manufacturer's seem to be doing training different

2/22/2017 12:45 AM View respondent's answers Categorize as... œ



It hard to budget for training - it's usually the first item cut, sometimes its hard to find the classes

2/21/2017 1:09 PM View respondent's answers Categorize as... œ



I think that it's very interesting

2/21/2017 12:05 PM View respondent's answers Categorize as... œ



By taking the test only demonstrates that you can read a book. Ase should also do a hands on assessment to be ase certified.

2/21/2017 12:38 AM View respondent's answers Categorize as... œ



Good survey, Thank you

2/20/2017 6:50 PM View respondent's answers Categorize as... œ



Need more training

2/20/2017 2:45 PM View respondent's answers Categorize as... œ



I've gained some ideas of other methods for instruction

2/19/2017 10:43 PM View respondent's answers Categorize as... œ



Hopefully results of this survey will influence ASE into some changes in the way tests are given and results are reported.

2/19/2017 9:20 PM View respondent's answers Categorize as... [œ](#)



The automotive world is rapidly changing, industry education is falling behind.

2/19/2017 12:52 PM View respondent's answers Categorize as... [œ](#)



It doesn't apply to all ASE certified people.

2/19/2017 9:45 AM View respondent's answers Categorize as... [œ](#)



People learn in different ways, but as long as the material is correct, updated, and relevant, we can apply the training successfully.

2/19/2017 1:59 AM View respondent's answers Categorize as... [œ](#)



More techs should learn electrical first, cause pretty much every system now, has electrical control or CAN buss. Voltage drop testing is a must, and also discourage the use of continuity testing.

2/18/2017 11:09 PM View respondent's answers Categorize as... [œ](#)



why? like what?

2/18/2017 6:43 PM View respondent's answers Categorize as... [œ](#)



Want to learn but can't afford the right tools and not the right tools keeps from making more money

2/18/2017 1:28 PM View respondent's answers Categorize as... [œ](#)



More training is needed for the increasing complex automotive systems.

2/18/2017 11:54 AM View respondent's answers Categorize as... [œ](#)



Im reaching the peak of the training that is currently available to me as ive been doing it for years now so unless new development comes out i will be running out of training im provided

2/18/2017 11:08 AM View respondent's answers Categorize as... [œ](#)



none

2/18/2017 10:46 AM View respondent's answers Categorize as... [œ](#)



Wasn't very good. Not a lot of thought behind it.

2/17/2017 11:49 PM View respondent's answers Categorize as... [œ](#)



I am an automotive instructor at the community college

2/17/2017 10:44 PM View respondent's answers Categorize as... [œ](#)



hope my survey helps with your study

2/17/2017 7:47 PM View respondent's answers Categorize as... [œ](#)



I have 40 years experience in the HD Diesel field. As a service manager I experienced the need for trained technicians coming into the field. For this reason I chose to become a diesel instructor at a community college. To make a difference giving the industry trained technicians.

2/17/2017 6:59 PM View respondent's answers Categorize as... [œ](#)



Being in a semi remote location, I do not for see any training opportunities now or in the future. I know that this is a rather dismal view, but it is how we have always operated in the past.

2/17/2017 6:42 PM View respondent's answers Categorize as... [œ](#)



Would love to get any online advanced training of any kind. Most of the courses are beginners courses.

2/17/2017 6:23 PM View respondent's answers Categorize as... [œ](#)



COMPILING DATA TO ANTICIPATE THE BEST OR AT LEAST THE MOST USED TRAINING METHODS USED IN THE MECHANICAL REPAIR INDUSTRY ALLOWS YOU TO EVALUATE WHAT DIRECTION IS NEEDED TO ENHANCE SERVICE

2/17/2017 2:33 PM View respondent's answers Categorize as... [œ](#)



none

2/17/2017 2:02 PM View respondent's answers Categorize as... [œ](#)



It helped me take the time to rethink new learning techniques.

2/17/2017 1:51 PM View respondent's answers Categorize as... [œ](#)



The top technicians are under paid, the manufacturer sets a pay per job that is too low and unrealistic.

2/17/2017 10:38 AM View respondent's answers Categorize as... [œ](#)



this was a good survey. It let me know there's different ways to get training

2/17/2017 10:13 AM View respondent's answers Categorize as... [œ](#)



unfortunately it is not the training its self that needs attention it is the general method of instruction that needs to be looked at and improved

2/17/2017 9:51 AM View respondent's answers Categorize as... [œ](#)



Creative

2/17/2017 8:39 AM View respondent's answers Categorize as... [œ](#)



I hope my input can aid in improving training and education for technicians and owners so we can all bring a better customer service experience and products to our customer's. And of course we can make it profitable. Thanks.

2/17/2017 8:08 AM View respondent's answers Categorize as... [œ](#)



why are you asking me these questions? How will it improve my training options?

2/17/2017 3:01 AM View respondent's answers Categorize as... [œ](#)



Everyone has their own ways and styles of learning .

2/17/2017 1:12 AM View respondent's answers Categorize as... [œ](#)



Finding training is a huge problem

2/16/2017 10:09 PM View respondent's answers Categorize as... [œ](#)



The delivery method is definitive to learn, with the participation of the instructor in the classroom and Lab, Hands-on

2/16/2017 10:08 PM View respondent's answers Categorize as... [œ](#)



Vendors need to provide training

2/16/2017 9:18 PM View respondent's answers Categorize as... [œ](#)



With new technology comming out all the time,it is important to keep up any way possible.

2/16/2017 9:03 PM View respondent's answers Categorize as... [œ](#)



Being from South Florida, one of the challenges I have with some of my technicians and taking ASE tests is that English is not there original language and I have some very talented technicians that are fully OEM trained but not capable of passing the ASE due to reading English and fully comprehending it in a certain time table. In the shop, if something doesn't make sense when they read it, they can check with me or any other technician in the shop to get a better understanding of what was read.

2/16/2017 8:13 PM View respondent's answers Categorize as... [œ](#)



It was ok

2/16/2017 8:11 PM View respondent's answers Categorize as... [œ](#)



The biggest issue for me is the lack of test facilities on the northeast side of Atlanta. We used to be able to take the computer tests at Gwinette Tech, but that was discontinued. I ended up just not going to my diesel ASE testing because the traffic was too bad around 285. I just said "the hell with it", turned around & went home. From Winder to The Ashwood Dunwoody area test area is 40-50 miles in some of the worst rush hour traffic in the nation. We need more testing areas on the northeastern Atlanta area by interstate 85

2/16/2017 5:28 PM View respondent's answers Categorize as... œ



I am an adjunct professor at a local community college and even there we only have access to online training

2/16/2017 4:49 PM View respondent's answers Categorize as... œ



Interesting questions. The survey shows that training needs to be delivered through a variety of platforms.

2/16/2017 4:46 PM View respondent's answers Categorize as... œ



I answered honesly and could really use this gift certificate towards better my abilities and education.

2/16/2017 4:13 PM View respondent's answers Categorize as... œ



will I receive a copy of the results of this survey ?

2/16/2017 3:45 PM View respondent's answers Categorize as... œ



None at this time.

2/16/2017 3:33 PM View respondent's answers Categorize as... œ



It was not a good survey.. pertaining to how we get ASE certified

2/16/2017 2:48 PM View respondent's answers Categorize as... œ



no comments at this time

2/16/2017 2:44 PM View respondent's answers Categorize as... œ



Need more space to write comments. Will survey change things for better or more training? Hope so.

2/16/2017 12:51 PM View respondent's answers Categorize as... œ



no

2/16/2017 11:28 AM View respondent's answers Categorize as... œ



It cover the question on what's needed in shops to train better.

2/16/2017 11:14 AM View respondent's answers Categorize as... œ



created new ideas

2/16/2017 11:11 AM View respondent's answers Categorize as... œ



No comment

2/16/2017 11:05 AM View respondent's answers Categorize as... œ



Like most training we receive, it's a lot of figures and data, and not really what you need to know to get the job done on time and safely. It never seems to cover the daily problems you run into since the people giving the training don't want to talk about the know problems of their product.

2/16/2017 10:48 AM View respondent's answers Categorize as... œ



None

2/16/2017 10:09 AM View respondent's answers Categorize as... œ



As an independent ex GM diesel tech I work only on GM products. I do work on others when asked, it all depends on the info available or what "special" tools are needed. I was certified in just about everything GM, from GM before our dealership closed down. After that I lost all access to my training records. GM does not release info past the dealer. So I learn on my own.

2/16/2017 9:33 AM View respondent's answers Categorize as... œ



none

2/16/2017 9:08 AM View respondent's answers Categorize as... œ



n/a

2/16/2017 8:38 AM View respondent's answers Categorize as... œ



When you are the business owner it falls under the heading " what it takes to get the job done correctly ie no come backs" It also falls under the heading VOLITIONAL, how good do you want to be? And last but not least, What's the cost?

2/16/2017 8:14 AM View respondent's answers Categorize as... œ



Why does one have to pay to be apart of the atmc society?

2/16/2017 8:08 AM View respondent's answers Categorize as... œ



Techs get the best instruction from short classroom instruction to hands on Lab instruction. Problem Tech's don't want to be gone from work because they are loosing money each day they are gone to training. The employer will only pay for Hotel, and mileage, plus \$20 a day for food.

2/16/2017 7:58 AM View respondent's answers Categorize as... œ



I wish we could get training

2/16/2017 7:58 AM View respondent's answers Categorize as... œ



Need to know how this survey can help in teaching the students in my class room Are you able to let me know thank you

2/16/2017 7:05 AM View respondent's answers Categorize as... œ



I want to see more lab and hands on instruction, but costs are too high and rarely available.

2/16/2017 6:52 AM View respondent's answers Categorize as... [œ](#)



Need access to more training without cost

2/16/2017 6:01 AM View respondent's answers Categorize as... [œ](#)



Sort of detached from reality. I work in the southern NJ area, and can honestly say most of the people I work with and have worked with have little or no training. This is at a dealership level mind you. I have been point blank told that no one cares about ASE or training from other sources. It does appear to be true as I see the same shallow pool of people getting recycled around and around from dealership to dealership.

Professionalism does not exist in this area.

2/16/2017 5:54 AM View respondent's answers Categorize as... [œ](#)



none

2/16/2017 2:11 AM View respondent's answers Categorize as... [œ](#)



The REAL issue in todays marketplace for technician training is the basics. You can't build a house on a missing or faulty foundation and you can't effectively train technicians if they have no understanding of, and an appreciation for, basic physics and a basic understanding of mechanical issue. The two go hand in hand and it takes paitients and knowledge of an individuals capacity to learn to get these things across to them. I feel that too may instructors (in whatever capacity they find themselves) are too quick to want to tell a student "what THEY know" and not enough of "what the student NEEDS to know". The two ideas are actually miles apart in the arena of technical instruction.

2/16/2017 1:53 AM View respondent's answers Categorize as... [œ](#)



Thanks guys

2/16/2017 1:35 AM View respondent's answers Categorize as... [œ](#)



I wish ASE provided current study material that was inline with the difficulty of their tests. The study questions are so old it's hard to study for their state of the art tests

2/16/2017 1:26 AM View respondent's answers Categorize as... [œ](#)



none

2/16/2017 12:40 AM View respondent's answers Categorize as... [œ](#)



I hope this has an impact and Increases the worth of a well trained ASE certified technician

2/16/2017 12:35 AM View respondent's answers Categorize as... [œ](#)



Attractive survey

2/16/2017 12:22 AM View respondent's answers Categorize as... œ



Good Whst is the industry going to get from it?

2/16/2017 12:16 AM View respondent's answers Categorize as... œ



now I am angry about the lack of training at my current employer and am thinking of changing jobs.

2/16/2017 12:07 AM View respondent's answers Categorize as... œ



Personally, I find it very hard to get into the oem training that I need to be fully certified in what I have the ability to do. I, on my own, take courses in the aftermarket to keep up with changing technology outside of my brand specific training, but pay out of my pocket for it, which gets costly.

2/15/2017 11:41 PM View respondent's answers Categorize as... œ



Training where do I go for advance training?

2/15/2017 11:31 PM View respondent's answers Categorize as... œ



Love ATMC, but as an independent tech who has to pay his own training costs, I really encourage you guys to make some more affordable training avenues available, thanks!

2/15/2017 11:30 PM View respondent's answers Categorize as... œ



I know I'm not the only senior master tech out there that has moved out of the shop but still work in the industry and need reliable info.

2/15/2017 11:16 PM View respondent's answers Categorize as... œ



With many manufacturers doing away with printed manuals, it is becoming more difficult to locate quality service information. It now requires subscriptions to online service information for access. Aftermarket service information (such as Alldata and Mitchell) are sometimes incomplete or have inaccurate information.

2/15/2017 11:12 PM View respondent's answers Categorize as... œ



You reachoose a certain platue on training where it needs to incredibly specific or full of very fresh information with new technology to be relevant.

2/15/2017 10:58 PM View respondent's answers Categorize as... œ



Dgbxnn

2/15/2017 10:57 PM View respondent's answers Categorize as... œ



We are always trying to find the latest training. Going to Vision in 2 weeks than TST big event at end of March.

2/15/2017 9:47 PM View respondent's answers Categorize as... œ



Good survey

2/15/2017 9:10 PM View respondent's answers Categorize as... [œ](#)



Training is a huge issue right now in the automotive industry. There is a shortage of quality technicians and as an industry we do not do a good enough job of promoting this to high school students that it is a rewarding career. Hopefully these answers will help bridge the training divide. Thanks.

2/15/2017 9:04 PM View respondent's answers Categorize as... [œ](#)



Made me realize that most of my training is ase printed manuals. Not much training provided for me

2/15/2017 9:02 PM View respondent's answers Categorize as... [œ](#)



need to make it more affordable and not during working hr

2/15/2017 9:02 PM View respondent's answers Categorize as... [œ](#)



I am a current mentor at my work place. I am an ASE master technician. I have one apprentice every quarter. My company was recently purchased and I am seeing some instructor led training just now starting to happen. I have been to one class so far and it was very informative. Hoping my company continues this. The training we receive is by Garage Gurus and I liked it. Only problem is it's a 3 to 4 hour travel time.

2/15/2017 8:55 PM View respondent's answers Categorize as... [œ](#)



I think training from experienced technicians would be great. We get training from some young person with a degree but not in the automotive field.

2/15/2017 8:42 PM View respondent's answers Categorize as... [œ](#)



n-a

2/15/2017 8:40 PM View respondent's answers Categorize as... [œ](#)



Hope the company's involved us the results

2/15/2017 8:37 PM View respondent's answers Categorize as... [œ](#)



Heavy truck/bus industry has a long, long way to go before they are anywhere near automotive in quantity and quality of technical info available. Many references and tools are woefully lacking.

2/15/2017 8:34 PM View respondent's answers Categorize as... [œ](#)



My knowledge to fix trucks and other equipment is just fine, passing the ASE test is what I need to study for because you are asking questions that have little to do with what I work on. I have used two different study guides and failed the tests. There need to be study guides that are For the actual test and not over all or in general.

2/15/2017 8:13 PM View respondent's answers Categorize as... [œ](#)



Personally in my opinion instructor led training in a classroom setting is the best way to retain the knowledge of the subject matter.

2/15/2017 8:08 PM View respondent's answers Categorize as... [œ](#)



no but it should answer all questions

2/15/2017 7:58 PM View respondent's answers Categorize as... [œ](#)



I think it is great some one is kind of doing some follow up or checking on what is needed so many times things tried to be steared a curtain way because of some manufacture or manager belief but when you go out in public you find out it is not what they are looking for

2/15/2017 7:54 PM View respondent's answers Categorize as... [œ](#)



Finding training for municipal fleets is next to impossible nowadays . And OEM has cut access for gov fleets in most cases.

2/15/2017 7:52 PM View respondent's answers Categorize as... [œ](#)



Odd questions

2/15/2017 7:48 PM View respondent's answers Categorize as... [œ](#)



Did I win

2/15/2017 7:47 PM View respondent's answers Categorize as... [œ](#)



I work at Carmax, hardly any training. When there is classroom it's through Carquest. Decent classes, just not enough and we can't get any in late model European engine performance, electronic suspension, ABS and Airbag systems

2/15/2017 7:39 PM View respondent's answers Categorize as... [œ](#)



Instructor led hands on Is the best training method I believe

2/15/2017 7:38 PM View respondent's answers Categorize as... [œ](#)



More advanced training options need to be made available.

2/15/2017 7:23 PM View respondent's answers Categorize as... [œ](#)



Should include feedback from automotive trainers and educators.

2/15/2017 7:19 PM View respondent's answers Categorize as... [œ](#)



I work on diesel trucks and backhoes and need more information on these.

2/15/2017 7:15 PM View respondent's answers Categorize as... [œ](#)



N/a

2/15/2017 7:11 PM View respondent's answers Categorize as... [œ](#)



You're missing a small category of ASE Certified Technicians who work in call centers handling mechanical claims for either OEM or Aftermarket companies.

2/15/2017 7:08 PM View respondent's answers Categorize as... [œ](#)



Thank you for asking. Nothing at this time.

2/15/2017 7:00 PM View respondent's answers Categorize as... [œ](#)



good job

2/15/2017 6:59 PM View respondent's answers Categorize as... [œ](#)



if you stay the same you lose the game you must be the best at your game

2/15/2017 6:58 PM View respondent's answers Categorize as... [œ](#)



Never enough training, to pricey

2/15/2017 6:52 PM View respondent's answers Categorize as... [œ](#)



Most of the type learning I get is reading books and see problems other people have with vehicals

2/15/2017 6:25 PM View respondent's answers Categorize as... [œ](#)



A lot of time and energy is spent trying to 'reinvent the wheel', Best way to learn basics is to apprentice under a Master technician. best way to keep Master status is to provide very focused explanations on individual components as we see these components in different applications but their core characteristics remain. Some information on strategies and how the information collected by the sensors is used would help the diagnostic technician determine if a symptom could be 'normal characteristic' or not if they understood what the information collected was used for.

2/15/2017 6:22 PM View respondent's answers Categorize as... [œ](#)



I have worked as hard as I can for the last 12 years to learn more, move into a better position, earn better pay. I am currently making minimum wage and find that all my ASE certs, tools and knowledge are irrelevant in the work place. Shops want ASE techs but dont pay any better. I go to an interview for a mechanic position I am qualified for and offered a tire tech position. McDonalds has become a better industry to work in than the automotive. I have recently acheived a food handlers card for \$10 and chosen to switch careers. It seems finding the trained techs is not the issue but finding the right shops and proper compensation is.

2/15/2017 6:05 PM View respondent's answers Categorize as... [œ](#)



Good

2/15/2017 6:05 PM View respondent's answers Categorize as... [œ](#)



This was very easy to use and understand. And it didn't take too much time.

2/15/2017 6:00 PM View respondent's answers Categorize as... [œ](#)



Thank you for making a difference in our industry

2/15/2017 5:52 PM View respondent's answers Categorize as... œ



in general open and clean

2/15/2017 5:36 PM View respondent's answers Categorize as... œ



It covered most of the training areas

2/15/2017 5:23 PM View respondent's answers Categorize as... œ



I cannot tell you how many problems have gotten fixed by using the web sites for research and similar issues , however regular seminars in varied areas are a great way to stay in touch with what is changing in the field and a great way to see new products and meet new people in the business after 30 plus years as a tech building relationships with all involved is the only way

2/15/2017 5:13 PM View respondent's answers Categorize as... œ



There needs to be some type of identification for Instructors. There was not a selection choice for that.

2/15/2017 5:08 PM View respondent's answers Categorize as... œ



Thanks for all you do. Keep up the good work!

2/15/2017 4:58 PM View respondent's answers Categorize as... œ



There is a need for qualified individuals willing to share their automotive knowledge with others in a personable environment instead of through a computer screen, video or audio chat or a recording. People are more likely to assimilate knowledge with a mentor. Thanks for receiving feedback.

2/15/2017 4:57 PM View respondent's answers Categorize as... œ



Thought it was good.

2/15/2017 4:40 PM View respondent's answers Categorize as... œ



Straight to the point

2/15/2017 4:31 PM View respondent's answers Categorize as... œ



Very knowledgeable I would love to have more chance to do more survey like this

2/15/2017 4:18 PM View respondent's answers Categorize as... œ



Good info!

2/15/2017 4:03 PM View respondent's answers Categorize as... œ



Very informative

2/15/2017 4:02 PM View respondent's answers Categorize as... œ



Need more self paced online training. Don't have time for classes I do t get paid to be at and a commute that makes it a 13 hour day two days in a row every couple months.

2/15/2017 3:48 PM View respondent's answers Categorize as... œ



I hope this survey leads to more training for technicians so they may keep up with the vastly changing automotive systems.

2/15/2017 3:35 PM View respondent's answers Categorize as... œ



I'm just the Marshall, sir.

2/15/2017 3:34 PM View respondent's answers Categorize as... œ



This last section is hard to answer accurately. We get our training as it becomes available to us or as we become aware.

2/15/2017 3:34 PM View respondent's answers Categorize as... œ



Training skills and professionalism is only accomplished when material and availability of training is allowed by employer, instead of worrying about income loss because technician is in training.

2/15/2017 3:28 PM View respondent's answers Categorize as... œ



night time based video classes would be a big help

2/15/2017 3:22 PM View respondent's answers Categorize as... œ



Looking forward to more training.

2/15/2017 3:22 PM View respondent's answers Categorize as... œ



Please come visit me at my dealer

2/15/2017 3:15 PM View respondent's answers Categorize as... œ



This is very well needed.

2/15/2017 3:15 PM View respondent's answers Categorize as... œ



Training Is very important in this industry.....anything yall do to help make it better will be good for all of us

2/15/2017 3:07 PM View respondent's answers Categorize as... œ



learning is based on time already spent in the field. impossible to generalize the needs of everyone with a survey.

2/15/2017 3:04 PM View respondent's answers Categorize as... œ



I am an ASE Master Auto and Master Medium Heavy Truck instructor at the high school and college level. I have been out of the actual working environment for 10 years. Program is NATEF certified.

2/15/2017 3:03 PM View respondent's answers Categorize as... [œ](#)



it was good

2/15/2017 3:02 PM View respondent's answers Categorize as... [œ](#)



Would love to have occasional training.

2/15/2017 3:00 PM View respondent's answers Categorize as... [œ](#)



my company is big on training for the future. I am applying for a instructor position within and am excited to train our future technicians

2/15/2017 2:56 PM View respondent's answers Categorize as... [œ](#)



Useful

2/15/2017 2:56 PM View respondent's answers Categorize as... [œ](#)



great survey, training changing, my age reflects more technology change in automotive advances in the way the technician keeps up with the younger work force. knowledge of social media, smart devices and patience working the new devices.

2/15/2017 2:53 PM View respondent's answers Categorize as... [œ](#)



Most shops don't offer any training

2/15/2017 2:50 PM View respondent's answers Categorize as... [œ](#)



I BELIEVE THE SURVEY WAS NOT SPECIFIC TO WHAT MY SHOP DOES ON A DAILY BASIS.

2/15/2017 2:46 PM View respondent's answers Categorize as... [œ](#)



If the industry doesn't make training more available and less expensive you are going to lose more of the aftermarket

2/15/2017 2:46 PM View respondent's answers Categorize as... [œ](#)



Staff training in automotive is a major issue. Staff training in heavy equipment is very expensive.

2/15/2017 2:37 PM View respondent's answers Categorize as... [œ](#)



Good survey hope it helps

2/15/2017 2:33 PM View respondent's answers Categorize as... [œ](#)



Nothing will change the trying situation until someone finds a way to organize in a way that forces the training industry to change.

2/15/2017 2:32 PM View respondent's answers Categorize as... [œ](#)



I am more a provider than a user

2/15/2017 2:30 PM View respondent's answers Categorize as... [œ](#)



Note sure applied to me directly, being an automotive instructor.

2/15/2017 2:20 PM View respondent's answers Categorize as... [œ](#)



covered related topics ok

2/15/2017 2:18 PM View respondent's answers Categorize as... [œ](#)



Training in our area is very limited

2/15/2017 2:14 PM View respondent's answers Categorize as... [œ](#)



SURVEY INDICATED MANAGEMENT TRAINING , IT WAS MOSTLY FOR TECHNICIAN TRAINING. WHAT INDEPENDANTS NEED TO SURVIVE IN THE FUTURE IS BASIC TRAINING ON BUSINESS OPERATIONS AND PROFIT, FOR COUNTER PEOPLE AND MANAGERS.

2/15/2017 2:11 PM View respondent's answers Categorize as... [œ](#)



I found this survey interesting.

2/15/2017 2:06 PM View respondent's answers Categorize as... [œ](#)



I've enjoyed this survey!

2/15/2017 2:06 PM View respondent's answers Categorize as... [œ](#)



Not sure what your looking for, but hope it helps.

2/15/2017 1:53 PM View respondent's answers Categorize as... [œ](#)



N/A

2/15/2017 1:53 PM View respondent's answers Categorize as... [œ](#)



This isa excellent idea but I hope it reaches the eyes and ears of those parties that can make a difference.

2/15/2017 1:51 PM View respondent's answers Categorize as... [œ](#)



Very informative

2/15/2017 1:51 PM View respondent's answers Categorize as... [œ](#)



Its ok.. They should esk for car brand information so they know which car brand is preparing their employees better

2/15/2017 1:47 PM View respondent's answers Categorize as... [œ](#)



All my training came before I got this job. Training after employment is much harder to come by.

2/15/2017 1:45 PM View respondent's answers Categorize as... [œ](#)



Would like to see more training happening before new production units are released to the public. It would shorten the learning curve and growing pains for the customer and the shops. If technicians were already thoroughly trained on a unit before the customer is even able to purchase the new technology things would go much more smooth. Oem training also needs to have a focus on back dated models no longer in production. For instance : I work at a Navistar dealer. Was sent for training on their 2010 emmision DT,9,10 class. When asking the instructor about the prior engine -the DT466 he was supprized to find that we are still seeing those in the field which we do a lot especially in rual farm communities. He didn't have an answer for me as to how a certain system operates. I asked him a question pertaining to the 2007 emmision DT and he said that was not a part of the class. But no classes are offered for these older engines. In summary- we new techs need back dated training on the old stuff as well cause we weren't around when this stuff was new.

2/15/2017 1:43 PM View respondent's answers Categorize as... [œ](#)



We Receive no training on any of the Cutaway Ford and Chevy Buses, No Training on any Heavy Transit Gillig Diesel and Hybrid, New Flyer and VanHols.

2/15/2017 1:42 PM View respondent's answers Categorize as... [œ](#)



ase is a rip off

2/15/2017 1:38 PM View respondent's answers Categorize as... [œ](#)



I answered regarding total shop, not necessarily myself. Years ago, mfr. would train how to sell their products: shocks, batteries, tires, etc., as well as repair and technology-related trng.

2/15/2017 1:32 PM View respondent's answers Categorize as... [œ](#)



next survey you should ask would you recommend this career to the next generation

2/15/2017 1:32 PM View respondent's answers Categorize as... [œ](#)



I've been a tech for 23 years most of my training has come from either dealer classroom or hands on trail and error with good people in my shop helping (brianstorm)

2/15/2017 1:31 PM View respondent's answers Categorize as... [œ](#)



Pretty good

2/15/2017 1:30 PM View respondent's answers Categorize as... [œ](#)



None

2/15/2017 1:29 PM View respondent's answers Categorize as... [œ](#)



Hopefully these surveys give a great discussion start up and will benefit everyone.

2/15/2017 1:28 PM View respondent's answers Categorize as... [œ](#)



Need to add an instructor field, unknown in what direction the next vehicle propulsion system will move.

2/15/2017 1:28 PM View respondent's answers Categorize as... [œ](#)



The technicians need annual training in each of the ASE areas of certification to properly maintain our fleet.

2/15/2017 1:27 PM View respondent's answers Categorize as... [œ](#)



As the owner of an independent shop I see the need for a technician to be motivated and have the ambition to reach out and get as much information on his or her own to become more skilled at this craft. The information is out there i.e. webinars, Utube, Periodicals, E-courses, vender classes and labs. The demand for skilled technicians is only going to increase and those individuals choosing this career path need to have the desire and drive to better themselves and learn as much as they can on their own.

2/15/2017 1:24 PM View respondent's answers Categorize as... [œ](#)



Interesting

2/15/2017 1:14 PM View respondent's answers Categorize as... [œ](#)



Training is important to us and maybe if there were other technicians working for us I'm sure that we would try to incorporate it into our business model. Right now, though, being the only technician makes it nearly impossible to be away for extended periods of time. That is why online learning is the most appealing.

2/15/2017 1:12 PM View respondent's answers Categorize as... [œ](#)



Good

2/15/2017 1:10 PM View respondent's answers Categorize as... [œ](#)



GOOD

2/15/2017 1:08 PM View respondent's answers Categorize as... [œ](#)



I place alot of value with a company that would offer to provide access to optional extended hands on training programs/courses that contribute to career advancement and certification for employees.

2/15/2017 1:08 PM View respondent's answers Categorize as... [œ](#)



More training is always a plus!!

2/15/2017 1:07 PM View respondent's answers Categorize as... [œ](#)



Staying up to date is a huge factor in being able to repair issues for the customers. Training is hard to get and costly so employees are left to fend for them selfs in alot of

cases. Dealership is the training capital but a cut throat environment with high turn over. The industry in a whole is not the place to be. As soon as an opportunity came to leave the industry I jumped after almost 30 yrs in it.

2/15/2017 1:07 PM View respondent's answers Categorize as... [œ](#)



I have a degree in automotive. Now just using my skills as a mobile mechanic in austin tx

2/15/2017 1:07 PM View respondent's answers Categorize as... [œ](#)



N/a

2/15/2017 1:05 PM View respondent's answers Categorize as... [œ](#)



I am glad to see increased emphasis on feeling out the needs of technicians.

2/15/2017 1:05 PM View respondent's answers Categorize as... [œ](#)



makes me think about more training

2/15/2017 1:05 PM View respondent's answers Categorize as... [œ](#)



I believe having later hours such as even courses would have great impact on the community, as most are barely making it financially . Even hours would give them the opportunity so continue with further education

2/15/2017 1:03 PM View respondent's answers Categorize as... [œ](#)



none

2/15/2017 1:01 PM View respondent's answers Categorize as... [œ](#)



Information

2/15/2017 12:59 PM View respondent's answers Categorize as... [œ](#)



training in the auto industry is in high demand especially in the aftermarket side.

2/15/2017 12:59 PM View respondent's answers Categorize as... [œ](#)



A very vague survey.

2/15/2017 12:59 PM View respondent's answers Categorize as... [œ](#)



Need more class room. Training in Hawaii

2/15/2017 12:58 PM View respondent's answers Categorize as... [œ](#)



I am an OEM Technical Training Instructor. This survey provides zero opportunity to comment as such.

2/15/2017 12:57 PM View respondent's answers Categorize as... [œ](#)



Gathering this information should help both ASE and we that are a part of this in focused effort going forward.

2/15/2017 12:57 PM View respondent's answers Categorize as... œ

None

2/15/2017 12:54 PM View respondent's answers Categorize as... œ

The atrocities committed against customers in this state are growing at an alarming rate.

2/15/2017 12:51 PM View respondent's answers Categorize as... œ

web based training does not provide retention someday the industry will figure this out.

2/15/2017 12:49 PM View respondent's answers Categorize as... œ

From my experience employers are not providing training as they used to, parts suppliers aren't offering training like they used to.

2/15/2017 12:49 PM View respondent's answers Categorize as... œ

good survey.

2/15/2017 12:47 PM View respondent's answers Categorize as... œ

Good Data

2/15/2017 12:47 PM View respondent's answers Categorize as... œ

Thanks for the survey. The expensive "for pay" guys who present at hotels to groups of over a hundred techs at a time are getting real old real fast. Too specific and too costly. I know they fill their quotas but the personal benefit is never like a real class with pretest, delivery based on pretest input, hands-on to match or enhance the lecture/zillion slides & screen captures per class and any kind of lost test or even follow up except for an exit survey.

2/15/2017 12:46 PM View respondent's answers Categorize as... œ

thanks

2/15/2017 12:44 PM View respondent's answers Categorize as... œ

Helpful

2/15/2017 12:43 PM View respondent's answers Categorize as... œ

Esta muy adecuado para aprender mas

2/15/2017 12:42 PM View respondent's answers Categorize as... œ

None

2/15/2017 12:42 PM View respondent's answers Categorize as... œ



None

2/15/2017 12:40 PM View respondent's answers Categorize as... [œ](#)



Hope it was helpful

2/15/2017 12:38 PM View respondent's answers Categorize as... [œ](#)



Vocational and trade schools could do well allowing students to test out of courses at a reduced cost. Back their existing knowledge, and allow them to move forward quicker in their growth plan.

2/14/2017 12:40 PM View respondent's answers Categorize as... [œ](#)



I am actually a trainer, so the job description and employer information is less than accurate

2/13/2017 6:18 PM View respondent's answers Categorize as... [œ](#)



The OEMs need to increase the hands on and instructor led training, but what we see is the domestic OEMs are reducing this activity, and attempting to use virtual and computer training. not always a successful substitute.

2/13/2017 3:55 PM View respondent's answers Categorize as... [œ](#)