

## Notes from the Discussion Group: Strategies to make Training Entertaining

Most supported ideas to come out of discussion:

Group went immediately to engagement rather than entertainment

Strategies:

- Icebreakers / Introductions / Cross Introductions
- Interactivity
  - Get away from Power Point presentations
  - Props (touch and feel)
  - Scavenger hunt
  - Competition
  - Gamification
  - Role play
  - Use teachable moments without embarrassment
  - Challenge learners to think and learn in different ways
  - Skill challenges/contests
  - Team building exercises
- Environment
  - Change classroom layout
  - Change up of normal flow of ideas
  - Move to lab or outdoor environment
  - Hands on
- Comedy / Humor
  - Stories / Anecdotes
  - Video's/ YouTube
  - Southwest Airline stewardess approach

Trainer and Trainee Connections

- Know your audience
- Know your objectives
- Be passionate
- Keep things in context
- Relate real world scenarios
- Tell stories
- Use shock value
- Shut down Trolls
  - Award the Pink Teddy Bear
- Rewards and Incentives for participation
  - Themed candy bars
- Leader boards / Score cards
- Self-deprecation
- Smartphone Apps for student responses